

#1
FASHION AND
LIFESTYLE
DESTINATION IN
GROWTH MARKETS

Q1 RESULTS
PRESENTATION
12 May 2021



#### STRONG 38% NMV GROWTH AND STEP UP IN MARGIN

€449.9m

NMV +37.8% yoy<sup>1</sup> 44.1%

GROSS PROFIT MARGIN +350bps yoy

(3.8)%

ADJ. EBITDA MARGIN +450bps yoy

16.7m ACTIVE CUSTOMERS +25.8% yoy **9.8m**ORDERS
+32.5% yoy

2.7x
ORDER FREQUENCY
+0.6% yoy

(1) Constant currency growth rate.



#### STRONG START TO 2021 ON KEY PRIORITIES



## BEST-IN-CLASS CUSTOMER EXPERIENCE

- Continued expansion into adjacent categories and segments, with positive signs in customer behaviour
- Ongoing COVID-19 impact varies significantly by market



#### PARTNER OF CHOICE FOR BRANDS

- Scaling GFG Fashion Platform with largest global brands
- Developing innovative new forms of partnerships

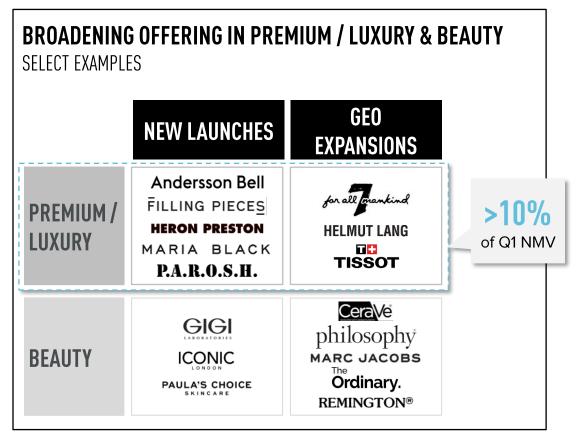


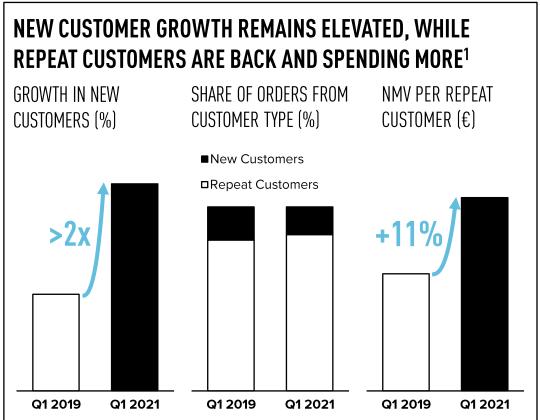
#### **PEOPLE & PLANET POSITIVE**

- Progress towards 2021 targets on track
- Continued focus on driving more sustainable consumer purchasing and managing impact of own operations



### ASSORTMENT EXPANSION FUELS STRONG CUSTOMER ENGAGEMENT



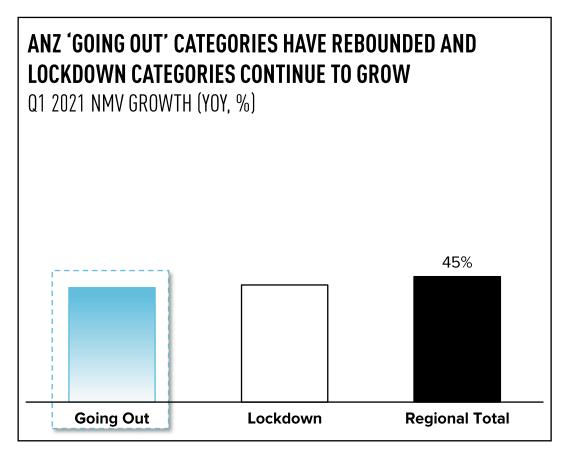


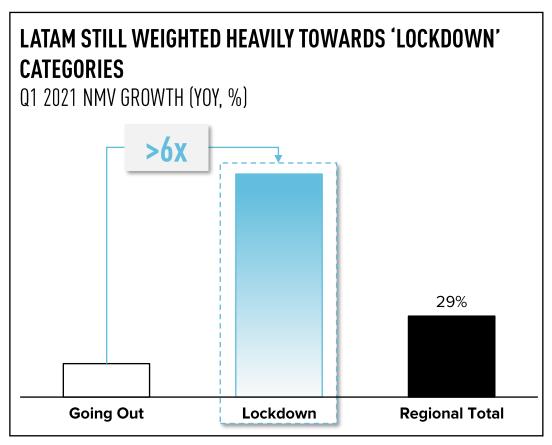
Note: Growth rates are shown on a constant currency basis and therefore exclude the effect of foreign currency movements. Repeat customers defined as existing or reactivated customers.

(1) Based on customers that shopped in Q1.



# ONGOING COVID IMPACT VARIES SIGNIFICANTLY BY MARKET, REFLECTED IN CATEGORY PERFORMANCE

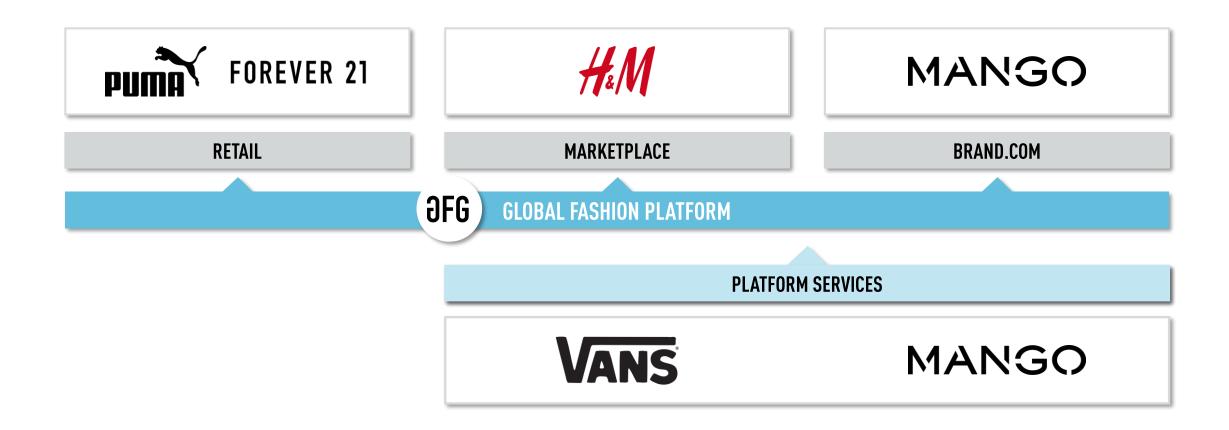




Note: 'Going out' categories include dresses, heels, sandals and other formal shoes; 'lockdown' categories include sweatpants, sweat tops, lingerie, loungewear, nightwear and casual shoes. Growth rates are shown on a constant currency basis and therefore exclude the effect of foreign currency movements.



# FASHION PLATFORM SUPPORTS SCALING OF OUR BRAND PARTNERS AND INNOVATIVE WAYS OF WORKING

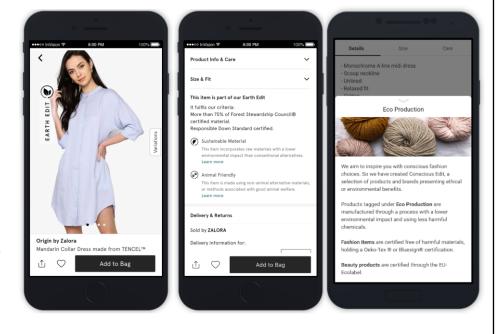




#### DEVELOPING A MORE SUSTAINABLE BUSINESS MODEL

#### CONTINUING TO PROMOTE MORE SUSTAINABLE CONSUMER PURCHASING

- All regions live with sustainable shopping edits
  - First major online retailer in our markets to do so
- 10% of product to meet sustainable criteria in 2021



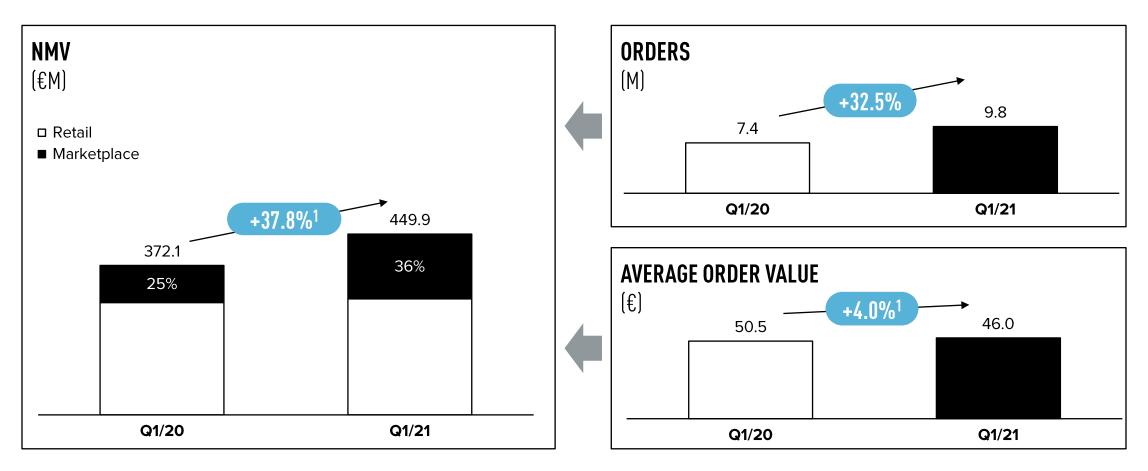
## MANAGING THE IMPACT OF OUR OWN OPERATIONS

- Significant progress towards circularity
  - Waste recycling
  - Resale of pre-loved items (SEA)
- Use of recycled or compostable packaging
- 100% green energy sourcing and carbon neutrality for operations
- Developing carbon mitigation strategy ahead of setting Science Based Targets (H2 2021)





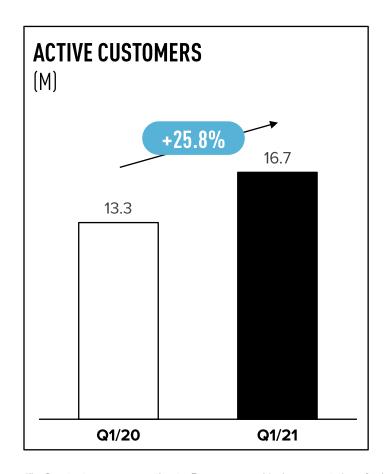
### STRONG NMV GROWTH MOSTLY DRIVEN BY INCREASING ORDERS

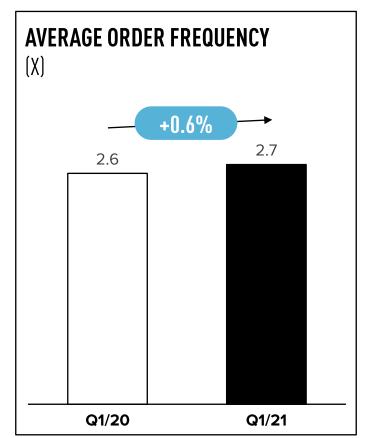


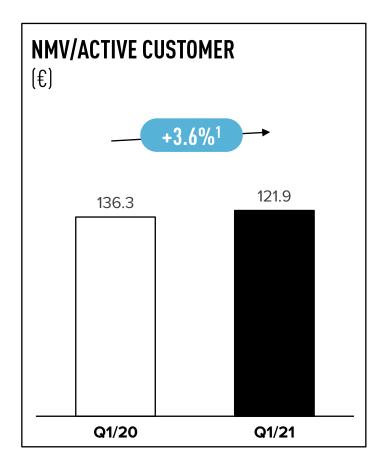
<sup>(1)</sup> Constant currency growth rate. Bars are a graphical representation of values on a constant currency basis.



# ACCELERATED CUSTOMER GROWTH CONTINUES, WITH IMPROVING FREQUENCY









<sup>(1)</sup> Constant currency growth rate. Bars are a graphical representation of values on a constant currency basis.

## STRONG NMV GROWTH IN ALL REGIONS

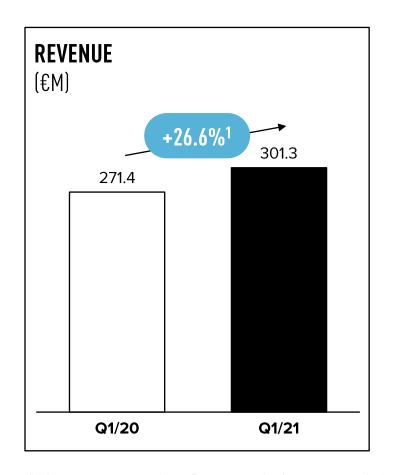
	NMV (€M)		ACTIVE CUSTOMERS (M)			NMV/ACTIVE CUSTOMER (€)			
	Q1/20	Q1/21	Δ (%) <sup>1</sup>	Q1/20	Q1/21	Δ (%)	Q1/20	Q1/21	Δ (%) <sup>1</sup>
GROUP	372.1	449.9	37.8	13.3	16.7	25.8	136.3	121.9	3.6
LATAM	106.8	108.8	28.7	6.0	8.0	33.3	92.3	72.1	2.8
CIS	139.5	159.2	38.7	3.0	3.7	21.2	206.8	193.5	12.3
SEA	64.7	85.9	41.4	2.7	3.3	23.9	107.8	109.4	5.9
ANZ	61.2	95.9	45.4	1.6	1.7	9.0	217.8	227.0	3.8

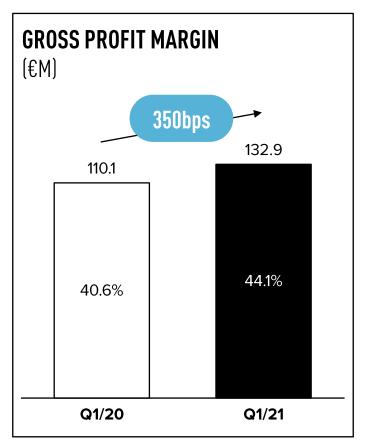
<sup>(1)</sup> Constant currency growth rates.

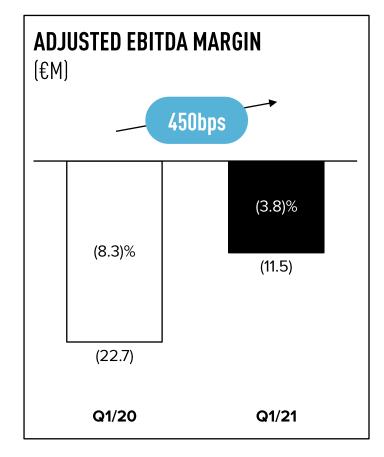




# REVENUE AND GROSS MARGIN GROWTH DRIVES IMPROVED ADJ. EBITDA









<sup>(1)</sup> Constant currency growth rate. Bars are a graphical representation of values on a constant currency basis.

### STRONG REVENUE AND GROSS MARGIN GROWTH IN ALL REGIONS

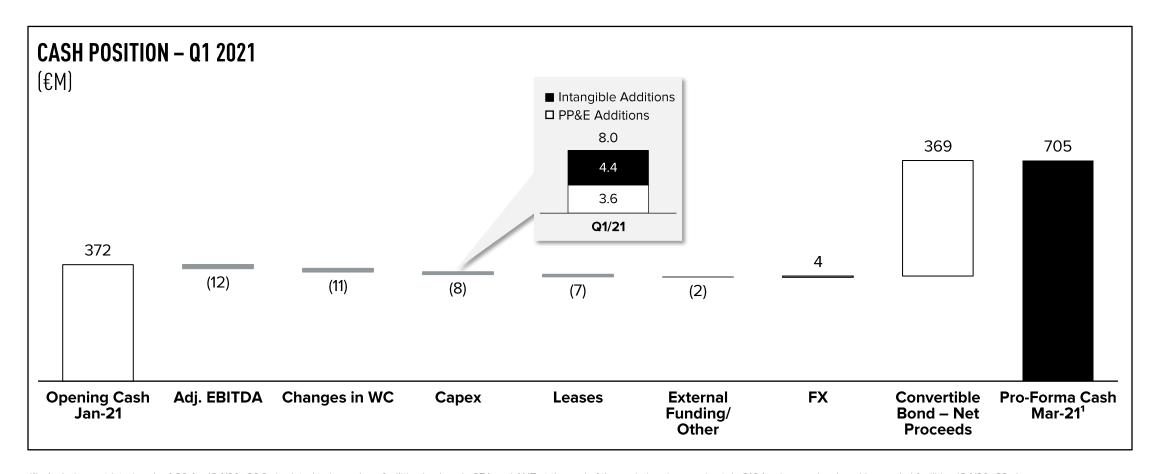
	REVENUE (€M)			GROSS MARGIN <sup>2</sup> (%)		
	Q1/20	Q1/21	Δ (%) <sup>1</sup>	Q1/20	Q1/21	$\Delta$ (bps)
GROUP	271.4	301.3	26.6	40.6	44.1	350
LATAM	75.4	67.0	14.8	40.0	44.0	400
CIS	97.3	98.6	22.5	43.4	47.2	380
SEA	54.0	64.3	27.2	32.7	35.6	290
ANZ	44.9	71.4	47.9	45.4	47.7	230

Constant currency growth rates



<sup>(2)</sup> The 350bps improvement in Gross Margin was driven by greater Marketplace share and a higher retail margin.

## SIGNIFICANT INCREASE IN CASH POSITION FOLLOWING CONVERTIBLE BOND ISSUANCE



<sup>(1)</sup> Includes restricted cash of €6.4m (Q4/20: €6.3m) related to buyer loan facilities in place in SEA and ANZ at the end of the period and approximately €16.1m draw on local working capital facilities (Q4/20: €3m).

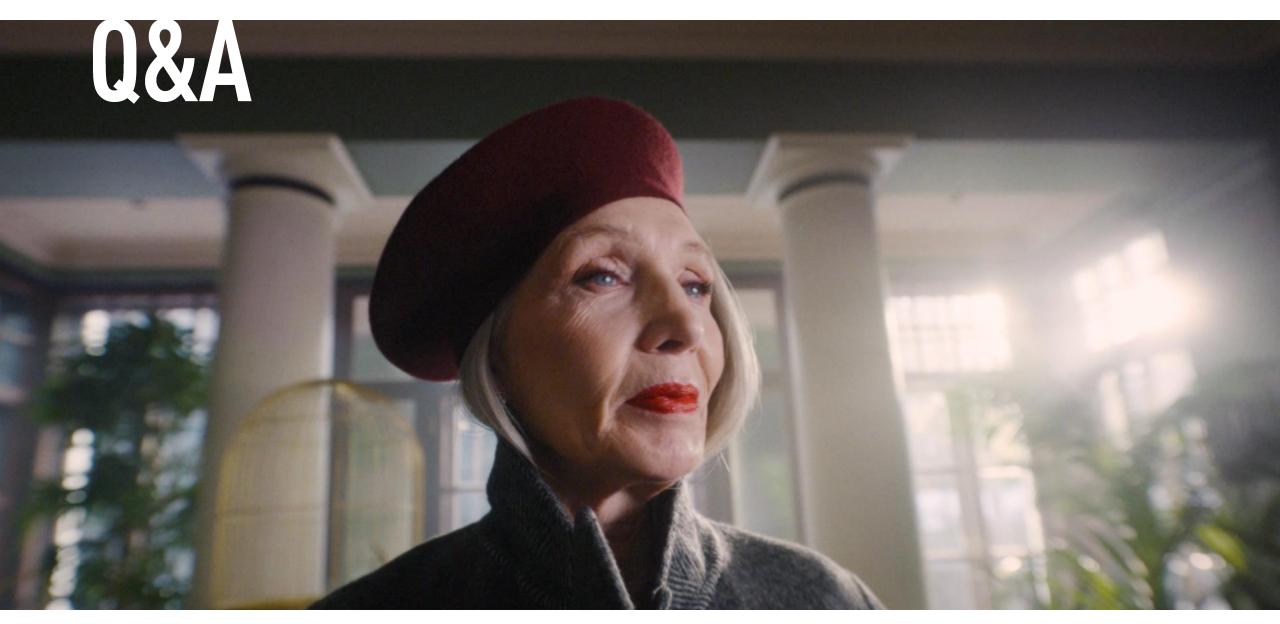




## **FY2021 GUIDANCE RECONFIRMED**

NMV	Over 25% c.€2.3-€2.4bn	<ul> <li>Constant currency growth of over 25%</li> <li>Markets remain highly uncertain with direct and indirect impacts of Covid-19 on our customers and brand partners</li> </ul>
REVENUE	c.€1.5bn	Slightly slower growth than NMV reflecting Marketplace share increase
ADJ. EBITDA	Modest improvement on 2020	Environment remains uncertain, so retaining flexibility to take the growth opportunity from greater online penetration in our markets
CAPEX	c.€60m	<ul> <li>New CIS fulfilment centre for launch in H2 2022</li> <li>Additional Tech investment supporting development of Platform Services and Marketplace businesses</li> </ul>









## **FX SENSITIVITY**

CURRENCY	△ Q1/21 vs. Q1/20 (%)	NMV IMPACT (€M)	REVENUE IMPACT (€M)	ADJ. EBITDA IMPACT (€M)
RUB	(17.7)	(34)	(21)	(1)
BRL	(26.1)	(22)	(15)	2
OTHER	(1.8)	(5)	(2)	1
IMPACT ON Q1/21 AT Q1/20 FX RATES		(60)	(38)	2



### **ISSUED SHARE CAPITAL**

SHARE INFORMATION	
Type of Share	Common shares in dematerialised form with a nominal value of €0.01
Stock Exchange	Frankfurt Stock Exchange
Market Segment	Regulated Market (Prime Standard)
Shares Outstanding (Excluding own shares held by the Company) <sup>1</sup>	216,252,873

EMPLOYEE SHARE OPTION PROGRAMME			
Weighted average Outstanding exercise price ( $\mathfrak{E}$ ) call options <sup>2</sup>			
0.01	267,796		
6.00	2,951,230		
10.27	3,377,673		
30.87	212,110		
Total	6,808,809		

2019 LONG-TERM INCENTIVE PLAN <sup>3</sup>				
Awards at 31-Mar-21	6,651,282			

<sup>(1)</sup> Based on 216,435,251 shares in issue, less 182,378 shares held in treasury or in trust for GFG. Issued share capital as at the date of the Q1 results announcement.

 <sup>(2)</sup> Based on number of employee stock options outstanding as of 31-Mar-2020, assuming all awards are settled via issuance of GFG shares.
 (3) A maximum of 9,283,529 shares are expected to be awarded under the 2019 Long Term Incentive Plan, in the first three years in which the plan operates, of which 1,356,492 have already been issued.



## **CONVERTIBLE BOND 2020**

	PRICING TERMS
Issue Size	€375 million
Status	Senior Unsecured
Maturity	7 Years
Issuer Call	After Year 4 at 130% Trigger
Reference Share Price	€12.60
Denomination	€100,000 per bond ("Principal Amount")
Issue Price	100% of the Principal Amount
Redemption Price	100% of the Principal Amount
Yield to Maturity	1.25%
Coupon	1.25%
Conversion Premium	42.5%
Conversion Price	€17.9550
Underlying Shares (m) <sup>1</sup>	20,885,547
Underlying Shares (% ISC) <sup>2</sup>	9.65%

<sup>(1)</sup> This number assumes no adjustments are made to the conversion price based on the terms and conditions of the bond. The maximum potential shares to be issued is approximately 29,761,905 shares.

(2) Issued share capital at the date of the Q1 results announcement.



## FINANCIAL CALENDAR – UPCOMING EVENTS

DATE	EVENT	LOCATION
May 12	Q1 2021 Results	Virtual
May 12-13	UK/Europe/US Roadshow	Virtual
May 18	Berenberg Tarrytown conference	Virtual
May 20	BAML eCommerce Field Trip	Virtual
May 24-28	Goldman Sachs Technet Conference	Virtual
June 15	Barclays European Internet & Emerging Tech Conference	Virtual
June 17	Goldman Sachs Digital Economy Conference	Virtual



#### **KPI DEFINITIONS**

#### **ACTIVE CUSTOMERS**

Active customers is defined as the number of customers who have purchased at least one item after cancellations, rejections and returns in the last twelve months

#### AVERAGE ORDER VALUE

Average order value is defined as the Net Merchandise Value ("NMV") per order

## NET MERCHANDISE VALUE

NMV is defined as the value of goods sold including value-added tax ("VAT")/goods and services tax ("GST") and delivery fees, after actual or provisioned rejections and returns

#### **ORDERS**

Orders are defined as the number of orders placed by customers after cancellations, rejections and returns

#### ORDER FREQUENCY

Order frequency is defined as the average number of orders per customer per year (calculated as the last twelve months' orders divided by active customers)



DISCLAIMER



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