

#1 FASHION AND LIFESTYLE DESTINATION IN GROWTH MARKETS

Q421 RESULTS PRESENTATION 8 March 2022

FY 2021: DELIVERED 24% NMV GROWTH AND POSITIVE ADJ. EBITDA



Note: KPI definitions are included in the Appendix. (1) Constant currency growth rate.



COVID IMPACTS Q4

| DEMAND IMPACT | Singles Day, Black Friday and other event-based demand suppressed Restrictions in Indonesia, Philippines and Russia |
|-------------------------------|--|
| COST IMPACT | ANZ had additional COVID related operational costs Increased discounting and marketing spend |
| SECOND ORDER Covid impacts | LATAM: Continuation of high inflation and unemployment weakening consumer sentiment |





Q4 2021: IMPROVING GROSS MARGIN AND KEY CUSTOMER KPIS



Note: KPI definitions are included in the Appendix. (1) Constant currency growth rate.



Q4 BUSINESS UPDATE

DELIVERING AGAINST OUR KEY PRIORITIES



- Broad and relevant assortment
- Inspiring and seamless digital experience
- Fast & convenient delivery



- Unlocking complex markets
- Offering flexible business models
- Unrivalled platform services



- Transforming our operations
- Influencing the fashion ecosystem
- Positive contribution to communities



INVESTING IN THE LATAM OPPORTUNITY

RECENT CHALLENGES

- Second order impacts
 from COVID
- Expanded competitor set
- Elevated marketing investment and discounting
- Lower than Group
 average order frequency

THE OPPORTUNITY LARGE AND ATTRACTIVE FASHION MARKET



dafiti

- 330m people
- €95bn fashion and lifestyle market¹
- 8% online penetration¹
- Structural hurdles including sizing and delivery being addressed

ESTABLISHED MULTI-BRAND PLATFORM

- Multi year pureplay track record
- **10.5%** online market share
- 7.8m large active customer base
- Broad assortment of local and global brands

KEY INITIATIVES

- Increase exclusivity and relevance of the assortment in trend, premium, sport and accessories
- Improve ease and inspiration of discovery with **new front-end**
- Drive marketing efficiency across acquisition, retention and reactivation
- Ensure seamless faster delivery for more customers

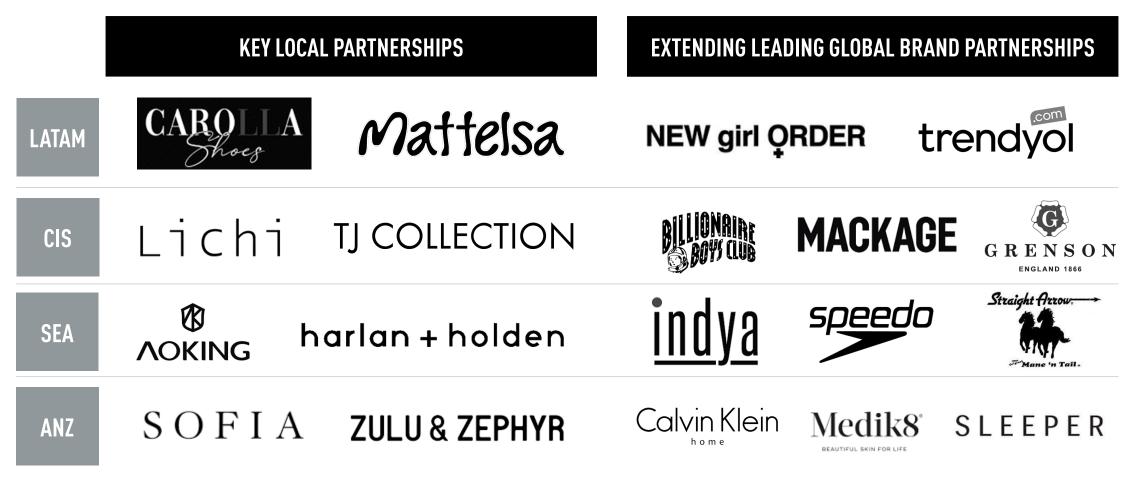
(1) Source: 2021 Apparel & Footwear 2022 edition and Beauty & Personal Care, Personal Accessories and Eyewear 2021 edition. Fashion and lifestyle market size refers to the aggregation of Apparel and Footwear, Beauty and Personal Care, and Personal Accessories and Eyewear. Retail value RSP incl. Sales Tax, Fixed 2021 ex rates, Current Prices.



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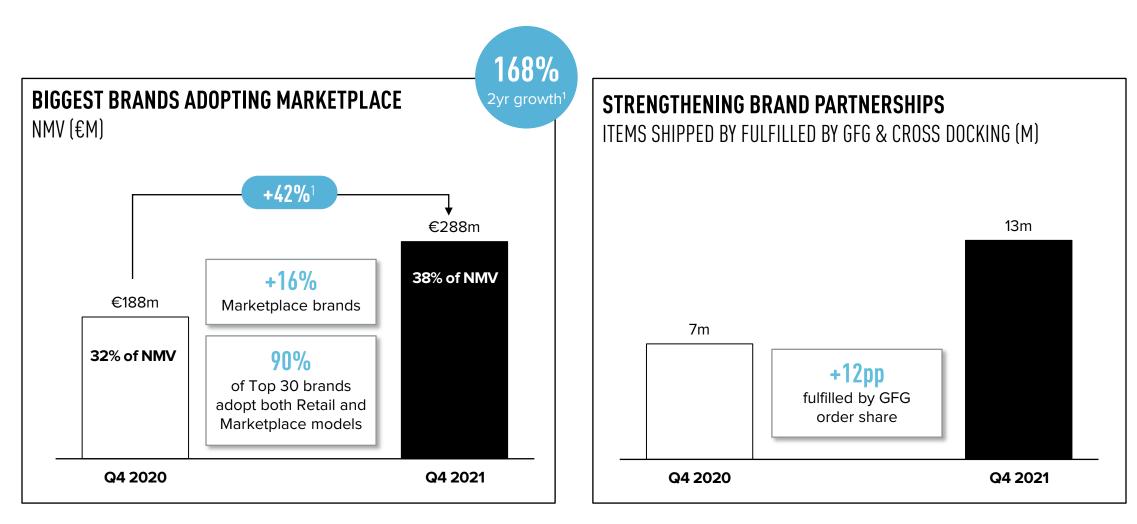
PEOPLE & PLANET POSITIVE

LOCALISED APPROACH DRIVING ROLLOUT OF LEADING BRANDS





MARKETPLACE CREATES BRAND PARTNERSHIP OPPORTUNITIES



(1) Constant currency growth rate.



PEOPLE & PLANET POSITIVE

ENSURING OUR FUTURE IS PEOPLE & PLANET POSITIVE





Ranked 7th Fashion Transparency Index Brazil 2021

Ranking of Brazil's 50 biggest fashion brands against social, environment practices and impact disclosures

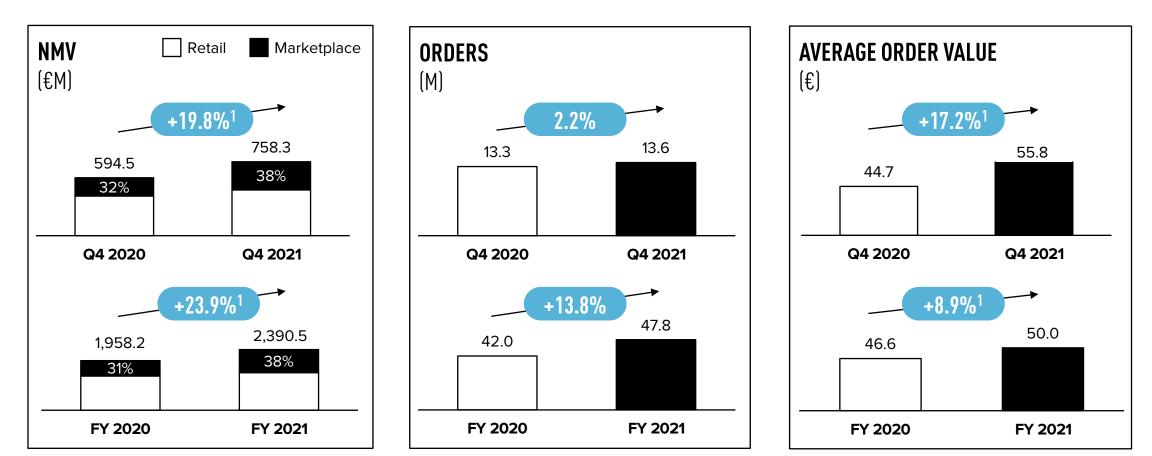








LARGER BASKET SIZES AND COUNTRY MIX DRIVE Q4 INCREASE IN AOV

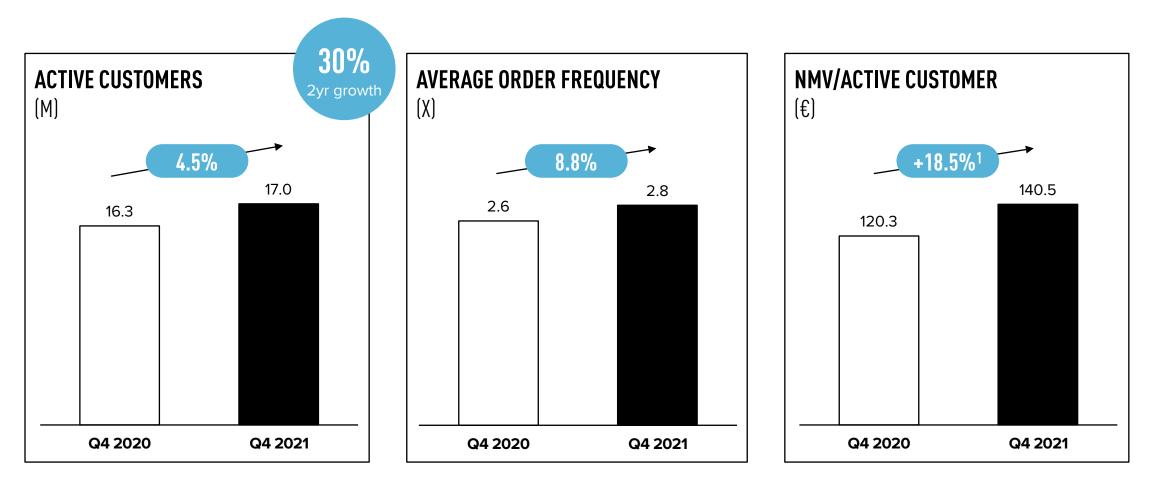


Note: KPI definitions are included in the Appendix.

(1) Constant currency growth rate. Bars are a graphical representation of values on a constant currency basis.



IMPROVEMENTS ACROSS ALL OUR CUSTOMER METRICS



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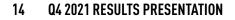


GROUP DELIVERED STRONG 2-YEAR GROWTH OF 54%

| | NMV (€M) | | | ACTIVE CUSTOMERS ² (M) | | | NMV/ACTIVE CUSTOMER ² (€) | | | |
|-------|-------------|-------|---------------------------|--------------------------------------|-------|-------|---|-------|-------|---------------------------|
| | Q4/20 | Q4/21 | Δ (%) ¹ | 2YR∆ (%) ¹ | Q4/20 | Q4/21 | Δ (%) | Q4/20 | Q4/21 | Δ (%) ¹ |
| GROUP | 594.5 | 758.3 | 19.8 | 54.4 | 16.3 | 17.0 | 4.5 | 120.3 | 140.5 | 18.5 |
| LATAM | 160.1 | 165.8 | (3.1) | 26.8 | 7.7 | 7.8 | 0.4 | 74.3 | 75.0 | 3.5 |
| CIS | 197.6 | 284.7 | 31.8 | 72.5 | 3.6 | 3.6 | 0.9 | 191.8 | 238.4 | 29.5 |
| SEA | 115.2 | 125.3 | 5.8 | 41.1 | 3.3 | 3.6 | 10.5 | 103.6 | 111.6 | 9.4 |
| ANZ | 121.5 | 182.5 | 44.7 | 71.0 | 1.6 | 2.0 | 19.9 | 214.8 | 272.5 | 21.2 |

(1) Constant currency growth rate.

(2) Active Customers and NMV / Active Customer are rolling 12-month KPIs. The remaining KPIs relate to the quarter.

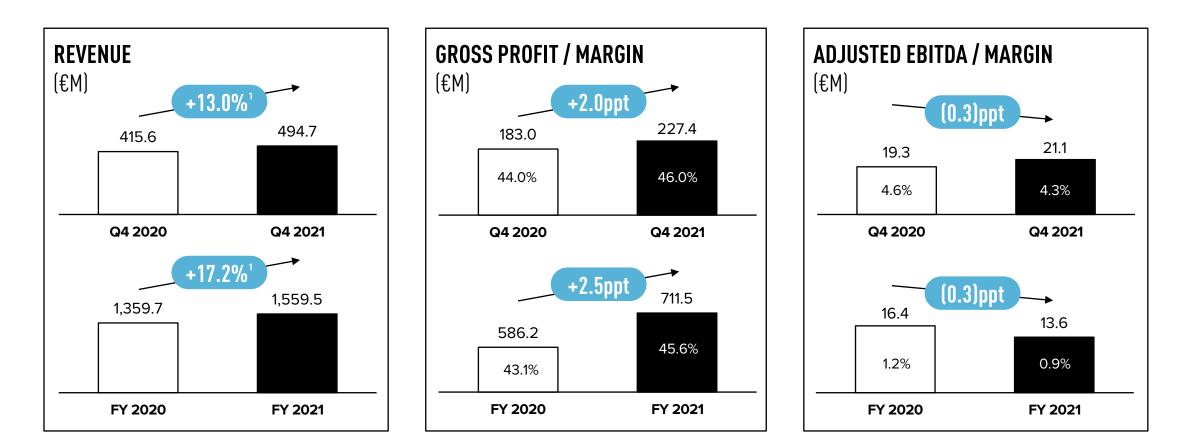








Q4 GROSS PROFIT IMPROVEMENT OFFSET BY ADDITIONAL COSTS



Note: KPI definitions are included in the Appendix.

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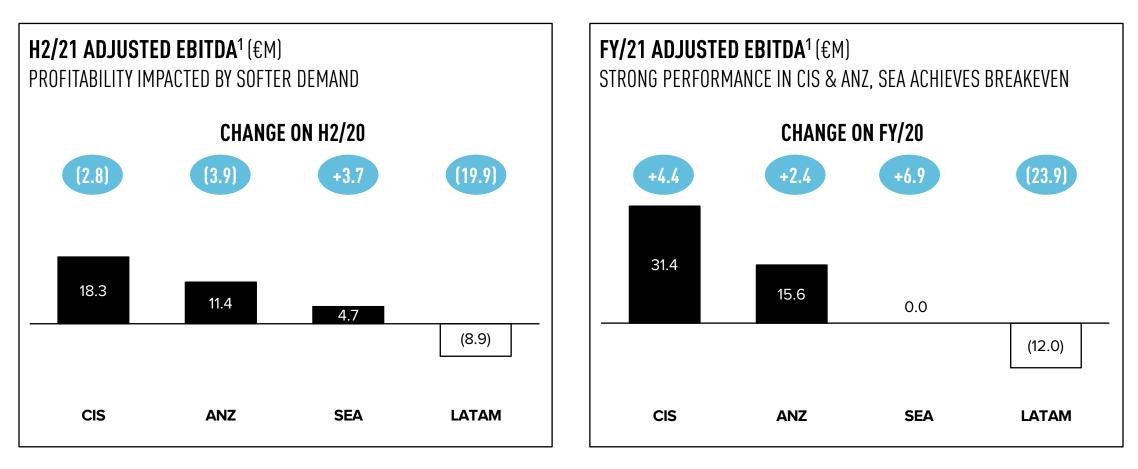
HIGHER GROSS MARGIN FROM MARKETPLACE GROWTH AND STABLE RETAIL MARGIN

| | REVENUE (€M) | | | GROSS MARGIN (%) | | |
|-------|-----------------|-------|---------------------------|---------------------|-------|---------------|
| | Q4/20 | Q4/21 | Δ (%) ¹ | Q4/20 | Q4/21 | Δ (pp) |
| GROUP | 415.6 | 494.7 | 13.0 | 44.0 | 46.0 | 2.0 |
| LATAM | 106.7 | 105.0 | (5.3) | 43.1 | 42.7 | (0.4) |
| CIS | 128.3 | 167.1 | 19.3 | 48.4 | 51.2 | 2.8 |
| SEA | 90.6 | 88.6 | (4.8) | 34.6 | 40.5 | 5.9 |
| ANZ | 90.0 | 134.0 | 43.2 | 49.3 | 45.6 | (3.7) |

(1) Constant currency growth rate.



PROFIT DYNAMICS SHIFTED BETWEEN H1 AND H2



(1) See Appendix for definition.



GROSS MARGIN GROWING, SCALE EFFICIENCIES BEING DELIVERED & MARKETING NORMALISED

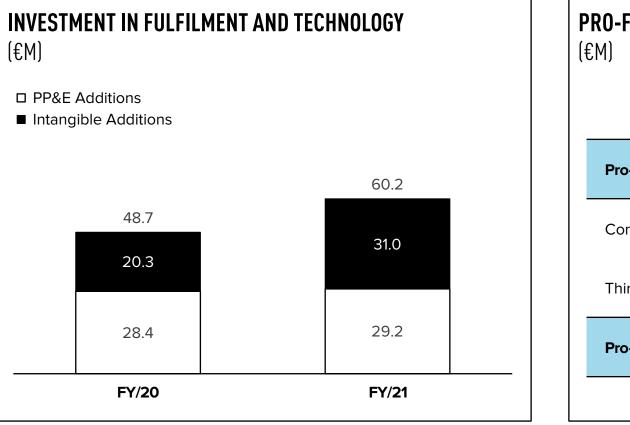
| | | FY/18 | FY/19 | FY/20 | FY/21 | ∆18-21 | |
|-----------|---------------------------------|--------|--------|-------|-------|---------------|---|
| | GROSS PROFIT | 38.9% | 40.1% | 43.1% | 45.6% | 6.7pp | Driven by growth in Marketplace share to 38% and improved retail margin |
| % REVENUE | ADJUSTED EBITDA ¹ | (4.3%) | (2.8%) | 1.2% | 0.9% | 5.2pp | Profitability achieved and maintained |
| | FULFILMENT COSTS ² | 18.3% | 18.3% | 16.7% | 16.3% | 2.0pp | Scale efficiencies and increase in Marketplace participation |
| % NMV | MARKETING COSTS ² | 7.8% | 7.4% | 6.2% | 7.2% | 0.6pp | Marketing investment normalised as planned |
| | TECH & ADMIN COSTS ² | 10.9% | 10.3% | 9.2% | 8.2% | 2.7pp | Operating leverage in Admin, alongside tech investment |

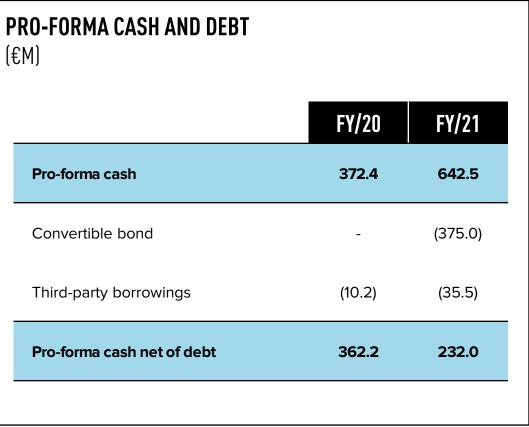
(1) See Appendix for definition.

(2) Excludes recurring and non-recurring costs including but not limited to share based payment charges, changes to estimates for prior year tax charges and changes in legal provisions and one-off costs.

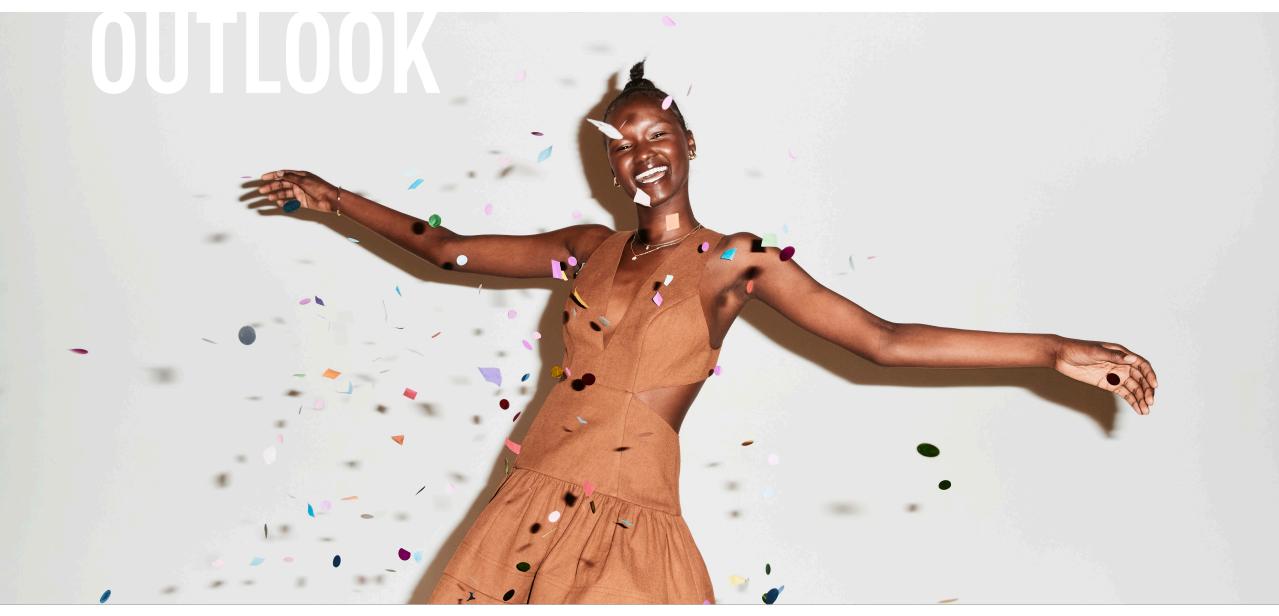


INVESTING IN TECHNOLOGY AND DISCIPLINED CASH MANAGEMENT











CURRENTLY UNABLE TO PROVIDE GUIDANCE FOR 2022

LATAM, SEA & ANZ £1,528m c. 2/3 of Group • Expect demand environment H2 2021 to continue into H1 2022 and progressively improve into H2 2022 • Execution of the LATAM investment plan CIS £862m c. 1/3 of Group • The elevated level of uncertainty in CIS on both future customer demand and potential operational constraints from sanctions in Russia



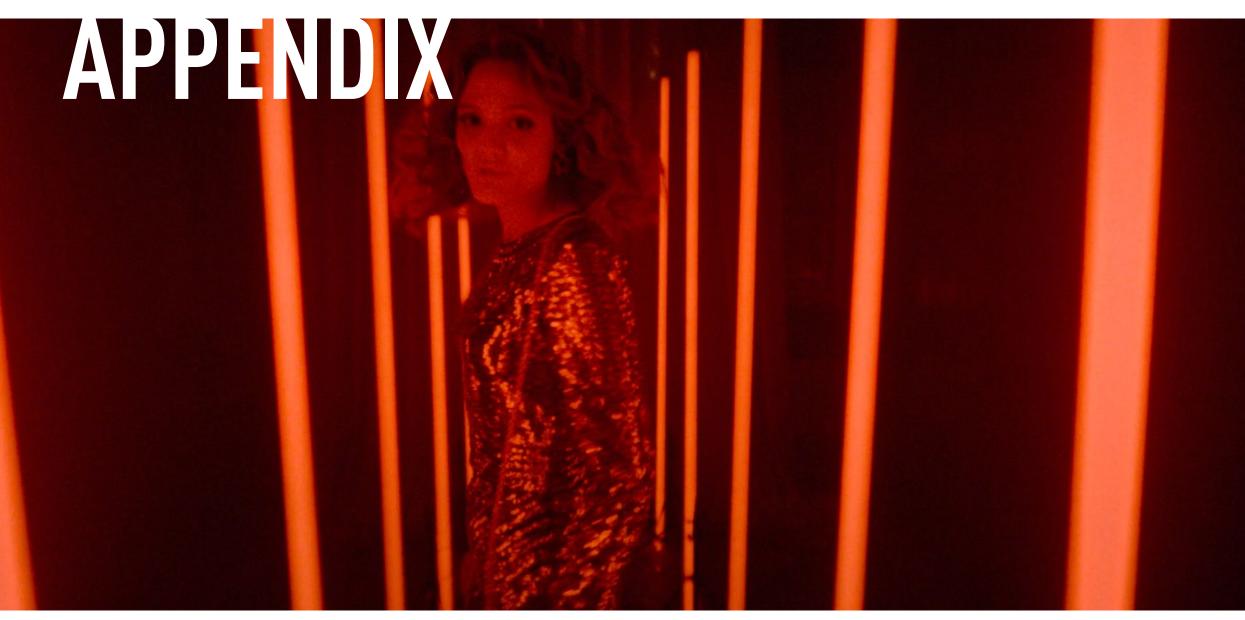
UPDATE ON CIS BUSINESS

| OUR PEOPLE | Our priority is our colleagues across the region Offices in affected areas are closed Pledged an initial €1m to help our colleagues and for humanitarian aid |
|-----------------------|---|
| OPERATIONS | Ukraine contributed €12m NMV 2021 Key infrastructure including our platform, last mile delivery, technology and payments are operational Localised operations with c.9000 employees across the region Strong inventory balance – Retail inventory balance of c.€85m and 5m+ Marketplace items in our Moscow FC (as of the end of Feb) Products representing c.80% of FY2021 NMV were sourced inside CIS for our Retail and Marketplace sales and c.20% was purchased in the EU and imported by GFG for our Retail model |
| BANKING OPERATIONS | Small portion of cash in CIS in a mix of currencies €643m total group proforma cash held predominately in central treasury with local currency working capital balances Global banking relationships to manage overall liquidity |
| FUTURE UNKNOWNS | Our business in CIS is likely to be impacted indirectly by sanctions and their effect on the Russian economy We are unable to provide certainty that continued developments will not have a material impact on our business |







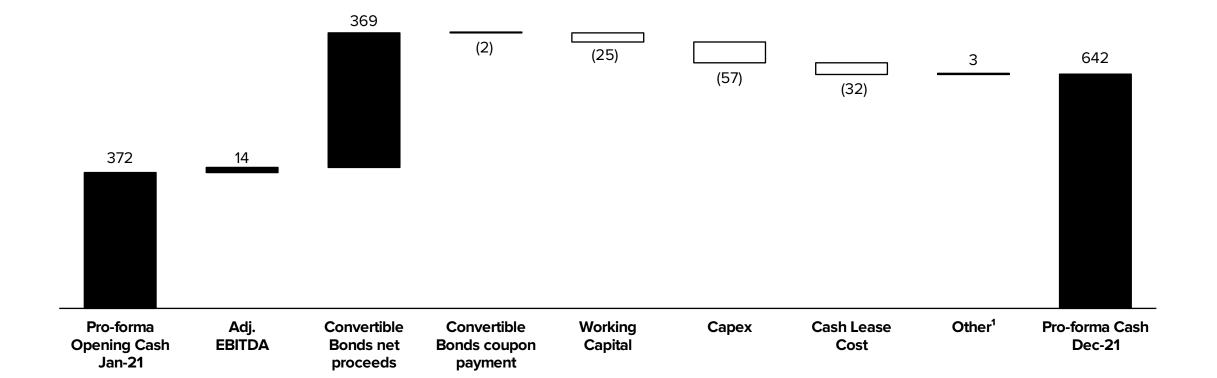


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STRONG YEAR-END CASH (€M)

(1) Includes: Movement in provisions, net proceeds from borrowings, finance costs and FX.



OFG GLOBAL GROUP

FX SENSITIVITY

| CURRENCY | △ Q421 vs. Q420 (%) | NMV IMPACT (€M) | REVENUE IMPACT (€M) | ADJ. EBITDA IMPACT (€M) |
|-----------------------------------|-------------------------------|--------------------|------------------------|----------------------------|
| RUB | 9.3% | 24.3 | 13.4 | 0.9 |
| BRL | 0.5% | 0.5 | 0.3 | (0.1) |
| OTHER | 3.4% | 2.7 | 3.9 | 0.7 |
| IMPACT ON Q4/21 AT Q4/20 FX RATES | 6.9% | 27.5 | 17.6 | 1.5 |
| CUDDENCV | ∧ EV/21 vs. EV/20 VTD | | | |

| CURRENCY | △ FY/21 vs. FY/20 YTD (%) | NMV IMPACT (€M) | REVENUE IMPACT (€M) | ADJ. EBITDA IMPACT (€M) |
|-----------------------------------|-------------------------------------|--------------------|------------------------|----------------------------|
| RUB | (4.0)% | (34.6) | (20.8) | (0.0) |
| BRL | (6.9)% | (27.0) | (17.6) | 2.1 |
| OTHER | (0.4)% | (12.0) | (2.3) | 1.4 |
| IMPACT ON FY/21 AT FY/20 FX RATES | (2.0)% | (73.6) | (40.6) | 3.5 |



ADJUSTED EBITDA RECONCILIATION

| (€M) | FY/20 | FY/21 |
|--|---------|---------|
| Adjusted EBITDA | 16.4 | 13.6 |
| Share-based payment expenses | (14.9) | (22.1) |
| Impairment of goodwill | - | (22.1) |
| One-off costs ¹ | - | (3.3) |
| EBITDA | 1.5 | (33.9) |
| Depreciation and amortisation | (66.3) | (70.8) |
| Loss before interest and tax (EBIT) | (64.8) | (104.7) |
| Result from investments in associates | (0.1) | - |
| Net finance costs ² | (44.2) | (32.8) |
| Result from indexation of hyperinflation | 1.2 | 3.2 |
| Loss before tax | (107.9) | (134.3) |
| Income taxes | (4.5) | 9.5 |
| Loss for the year | (112.4) | (124.8) |

One-off costs related to Group recharges, changes to estimates for prior year tax, fulfilment centre closure costs and continuity incentives, and change in legal provisions and project costs.
 Includes €31m of interest expenses.



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ISSUED SHARE CAPITAL

SHARE INFORMATION

| Type of Share | Common shares in dematerialised form with a nominal value of €0.01 |
|--|--|
| Stock Exchange | Frankfurt Stock Exchange |
| Market Segment | Regulated Market (Prime Standard) |
| Shares Outstanding (Excluding own shares held by the Company) ¹ | 220,292,912 |

| EMPLOYEE SHARE OPTION PROGRAMME | | | | |
|--|--|--|--|--|
| Weighted average exercise price (€) | Outstanding call options ² | | | |
| 0.01 | 183,468 | | | |
| 6.00 | 2,648,218 | | | |
| 10.32 | 3,190,934 | | | |
| 30.87 | 212,111 | | | |
| Total | 6,234,731 | | | |
| | | | | |
| LONG-TERM INCENTIVE PLAN ³ | | | | |
| Total awards at 31-Dec-21 | 6,133,402 | | | |

(1) Based on 217,292,912 shares in issue, less 288,628 shares held in treasury or in trust for GFG. Issued share capital as at 31 December 2021. The total issued share capital as at the date of this results announcement is 220,292,912 following the issuance of 3,000,000 shares on 3 February 2022.

(2) Based on number of employee stock options outstanding as of 31 December 2021, assuming all awards are settled via issuance of GFG shares.

(3) A maximum of 19,283,529 shares are expected to be awarded under the Long-Term Incentive Plan, in the first three years in which the plan operates, of which 3,442,400 have already been issued.



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CONVERTIBLE BOND 2021

| | PRICING TERMS | | | |
|--|--|--|--|--|
| Issue Size | €375 million | | | |
| Status | Senior Unsecured | | | |
| Maturity | 7 Years | | | |
| Issuer Call | After Year 4 at 130% Trigger | | | |
| Reference Share Price | €12.60 | | | |
| Denomination | €100,000 per bond ("Principal Amount") | | | |
| Issue Price | 100% of the Principal Amount | | | |
| Redemption Price | 100% of the Principal Amount | | | |
| Yield to Maturity | 1.25% | | | |
| Coupon | 1.25% | | | |
| Conversion Premium | 42.5% | | | |
| Conversion Price | €17.9550 | | | |
| Underlying Shares (m) ¹ | 20,885,547 | | | |
| Underlying Shares (% ISC) ² | 9.48% | | | |

(1) This number assumes no adjustments are made to the conversion price based on the terms and conditions of the bond. The maximum potential shares to be issued is approximately 29,761,905 shares.

(2) Issued share capital at the date of the Q4 results announcement.



KPI DEFINITIONS

| ACTIVE CUSTOMERS | Active Customers is defined as the number of customers who have purchased at least one item after cancellations, rejections and returns in the last twelve months |
|--------------------------|---|
| ADJUSTED EBITDA | Adjusted EBITDA is EBITDA adjusted for share-based payments, impairment of goodwill, Group recharges, changes to estimates for prior year tax, fulfilment centre closure costs and continuity incentives, and changes in legal provisions and project costs |
| AVERAGE ORDER VALUE | Average order value is defined as the Net Merchandise Value ("NMV") per order |
| NET MERCHANDISE VALUE | NMV is defined as the value of goods sold including value-added tax ("VAT")/goods and services tax ("GST") and delivery fees, after actual or provisioned rejections and returns |
| ORDERS | Orders are defined as the number of orders placed by customers after cancellations, rejections and returns |
| ORDER FREQUENCY | Order frequency is defined as the average number of orders per customer per year (calculated as the last twelve months' orders divided by active customers) |

FINANCIAL CALENDAR – UPCOMING EVENTS

| DATE | EVENT | LOCATION |
|---------------|---|-----------|
| 16 March 2022 | JPM Virtual Pan-European Small/Mid-Cap CEO Conference | Virtual |
| 24 March 2022 | GS The Connected Consumer Conference | |
| 30 March 2022 | Jefferies Pan-European Mid-Cap Conference | Virtual |
| 7 April 2022 | People and Planet Positive Report | - |
| 16 May 2022 | Q1 Results 2022 | Virtual |
| 17 May 2022 | BAML Consumer E-Commerce Virtual Field Trip | Virtual |
| 15 June 2022 | Annual General Meeting | Luxemburg |



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