OFG GLOBAL FASHION GROUP

#1
FASHION &
LIFESTYLE
DESTINATION IN
LATAM, SEA & ANZ

COMPANY OVERVIEW
April 2024



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**APPENDIX** 



# WE OPERATE 3 FASHION & LIFESTYLE ECOMMERCE PLATFORMS ACROSS 11 COUNTRIES

# OFG GLOBAL FASHION GROUP

LATIN AMERICA

**SOUTHEAST ASIA** 

**AUSTRALIA NEW ZEALAND** 

dafiti

BRAZIL COLOMBIA CHILE ZALORA

INDONESIA
PHILIPPINES
SINGAPORE
MALAYSIA
TAIWAN
HONG KONG

THE ICONIC

AUSTRALIA NEW ZEALAND



OUR VISION IS
TO BE THE #1
FASHION AND
LIFESTYLE
DESTINATION IN
LATAM, SEA & ANZ

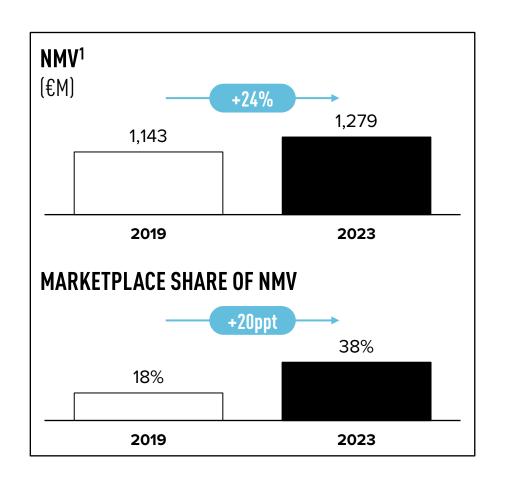
OUR PURPOSE IS TO ENABLE TRUE SELF-EXPRESSION





## WE HAVE ESTABLISHED LEADING MARKET POSITIONS

	GROUP	LATAM	SEA	ANZ
2023	OFG GLOBAL FASHION GROUP	dafiti	ZALORA	THE ICONIC
NMV (€M)	1,279	408	336	536
ADJ. EBITDA MARGIN (%)	(6.9)	(11.0)	(0.7)	(0.8)
ORDERS (M)	20.8	8.4	6.8	5.6
<b>ACTIVE CUSTOMERS</b> (M)	8.8	4.4	2.4	2.0





<sup>(1)</sup> Growth rate is in constant currency. Bars are a graphical representation of values on a constant currency basis.

### **HOW WE WIN**



- Broad and relevant assortment
- Inspiring and seamless digital experience
- Fast and convenient delivery



- Unlocking complex markets
- Offering flexible business models
- Unrivalled platform services



- Climate action
- Circularity and conscious consumption
- Fair and ethical sourcing



### WE OFFER CUSTOMERS A BROAD & RELEVANT ASSORTMENT



6,000+
global and local brands

FASHION & LIFESTYLE categories

OWN BRANDS enrich the assortment

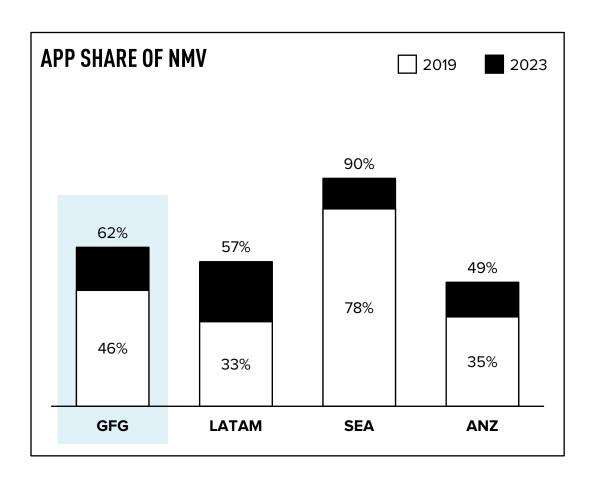
**EXCLUSIVE** offerings

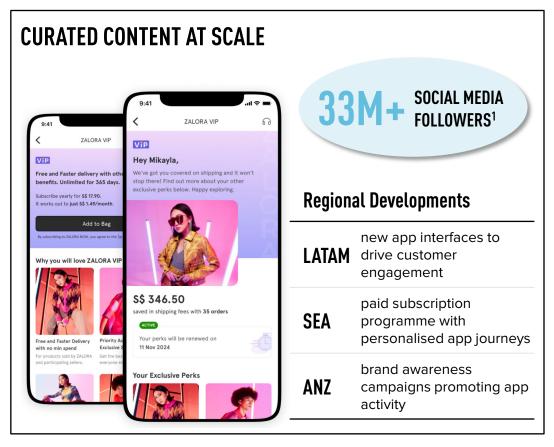
BROAD SEGMENTS mainstream to premium

Note: Category mix represents % of FY2023 NMV excluding VAT / GST and delivery fees.



### APP FIRST STRATEGY DRIVES CUSTOMER ENGAGEMENT







<sup>(1)</sup> Social media follower count based on top five platforms across GFG markets.

## WE OFFER BRANDS FLEXIBLE BUSINESS MODELS

### **PLATFORM SALES**

### **RETAIL**

### **MARKETPLACE**

Fulfilled by GFG Cross-docking Drop ship



Connects a market of "800m consumers to 6,000+ brands

dafiti ZALORA THEICONIC

### **PLATFORM SERVICES**

### **OPERATIONS BY GFG**

**END-TO-END FULFILMENT SERVICES** 

Single Stock Solution, E-production, Customer Service

#### **MARKETING BY GFG**

**BESPOKE 360° MARKETING SERVICES** 

Onsite & Performance Marketing, CRM, Social Media, Offline Events

### **DATA BY GFG**

DATA-RICH, ACTIONABLE INSIGHTS

Competitive Benchmarks, Inventory, Customer & Product Analytics, Live Dashboards



# WE PARTNER WITH THE TOP GLOBAL & LOCAL BRANDS WHO EMBRACE OUR HYBRID MODELS

TOP 30 BRANDS / BRAND GROUPS BY NMV 20231





**BIRKENSTOCK** 







40% of Group NMV

COTTON:ON

**COUNTRY ROAD** 





GUESS

H&M Group

83%

of brands on both Retail and Marketplace



























of brands use
Platform Services<sup>2</sup>









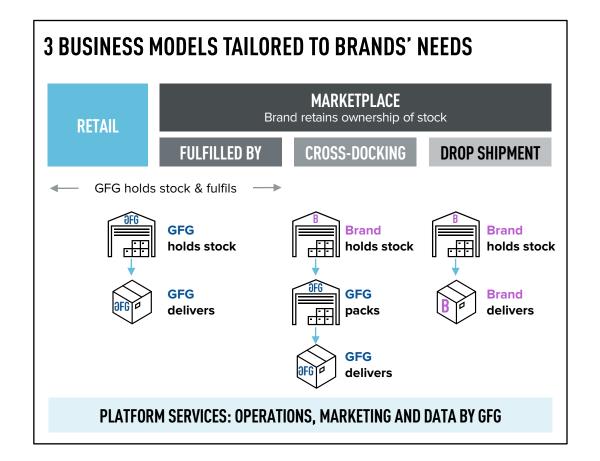
WOLVERINE

<sup>(1)</sup> Excludes own brands.

<sup>(2)</sup> Using at least one service in at least one of GFG's markets

### WELL-INVESTED INFRASTRUCTURE AND FLEXIBLE OFFERING

#### 7 LOCAL FULFILMENT CENTRES ENABLE FAST DELIVERIES AT LARGE SCALE **RETURN RATES**<sup>1</sup> # OF FCS REGION 2019 2023 LATAM 3 9% 10% SEA 22% 15% ANZ 31% 27% >25m €2hn+ >40m Total Item **NMV** Capacity **Items** Storage Capacity of Current Footprint Shipped<sup>2</sup>

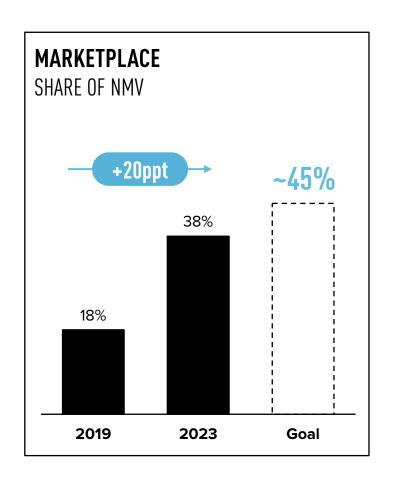


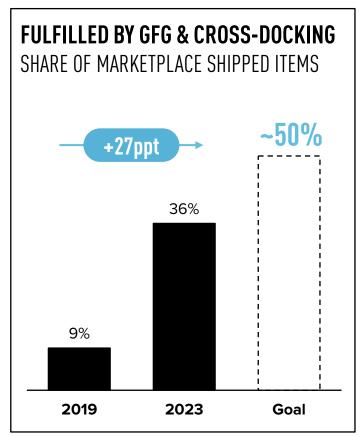


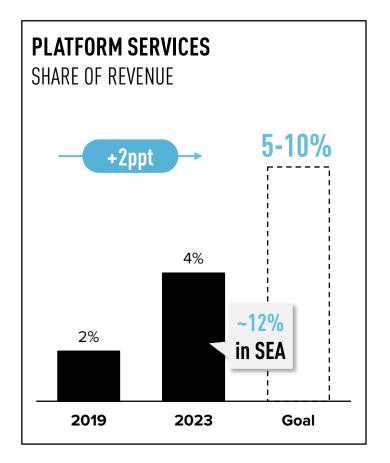
<sup>(1)</sup> Return rate defined as % of NMV before returns and rejections.

<sup>(2)</sup> Items shipped in 2023 includes Retail and Marketplace items from Fulfilled by GFG and cross-docking models.

## **OUR PROGRESS AS A PLATFORM BUSINESS**







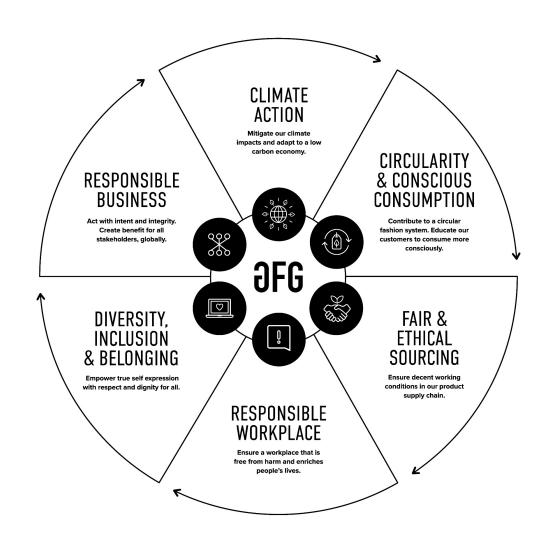


### PEOPLE & PLANET POSITIVE STRATEGY

#### 2023 PEOPLE & PLANET POSITIVE REPORT



- 2023 report available online
- Six key priorities guiding our strategy and progress
- regulation EU Corporate
  Sustainability Reporting
  Direction ("CRSD") taking
  effect for FY2024
- Committed to transparency and our targets to deliver the greatest impact

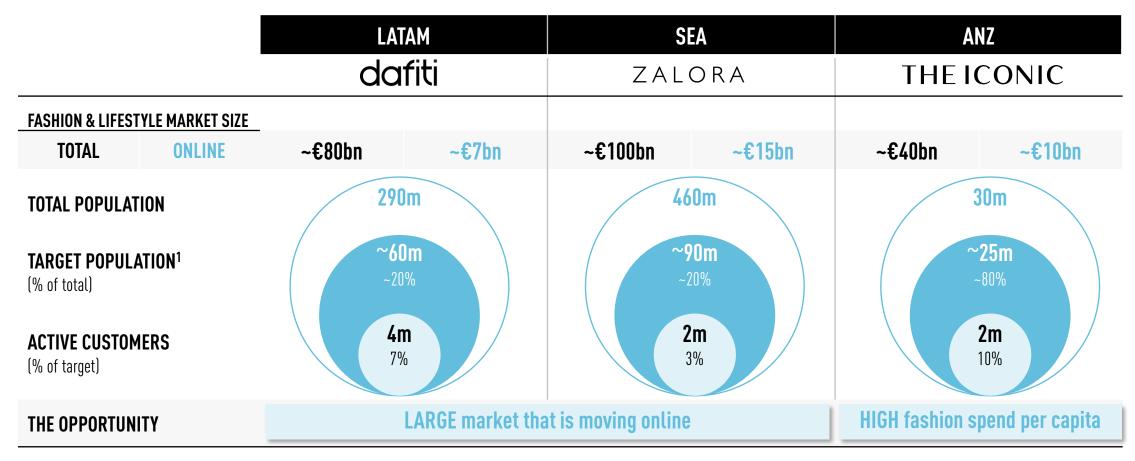








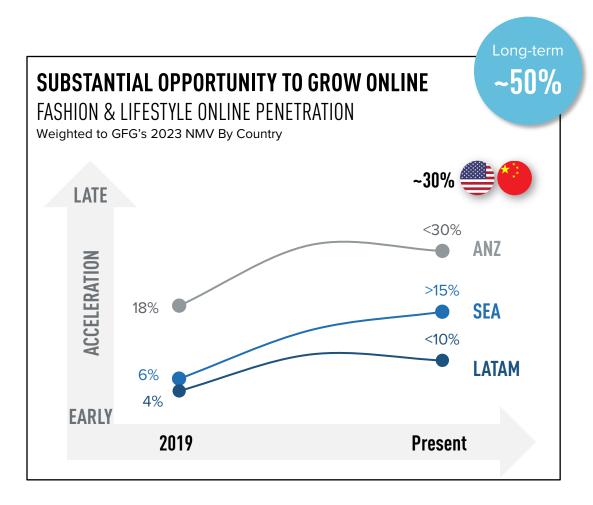
# OUR REGIONS ARE AT DIFFERENT GROWTH STAGES PRESENTING MULTIPLE OPPORTUNITIES

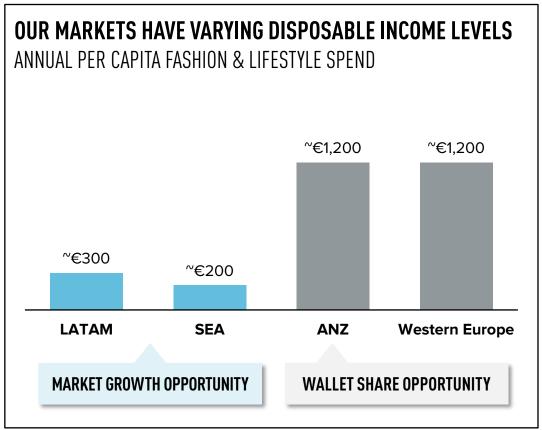


<sup>(1)</sup> Share of population based on target income levels. Company estimates based on World Bank income segmentation data.



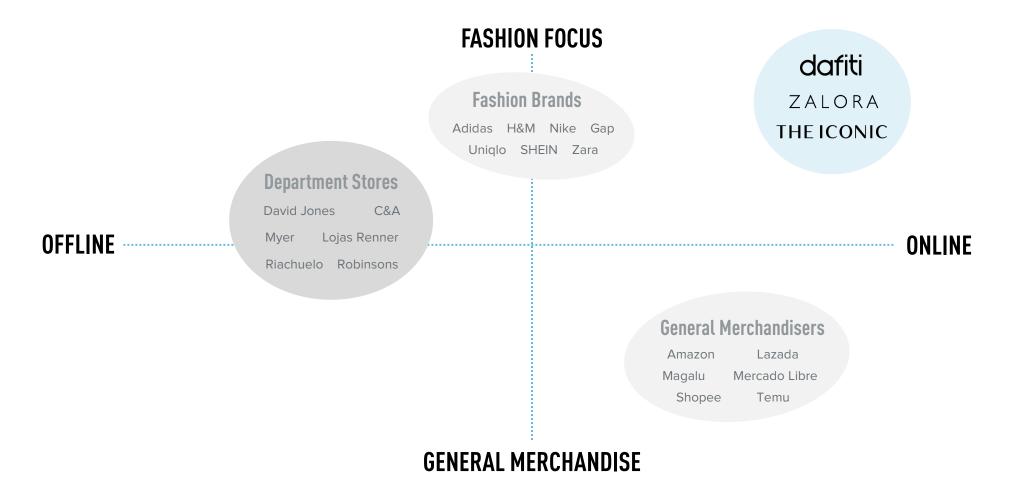
### ONLINE ADOPTION WILL CONTINUE TO DRIVE LONG-TERM GROWTH







# WE ARE THE ONLY LOCAL MULTI-BRAND FASHION ECOMMERCE PLATFORM OF SCALE IN OUR MARKETS







### CLEAR FINANCIAL STRATEGY TO ACHIEVE OUR AMBITIONS



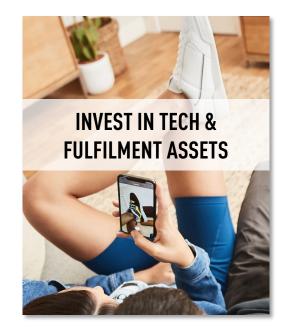
Focus on disciplined customer acquisition and developing existing customer relationships



Develop Retail, Marketplace and Platform Services



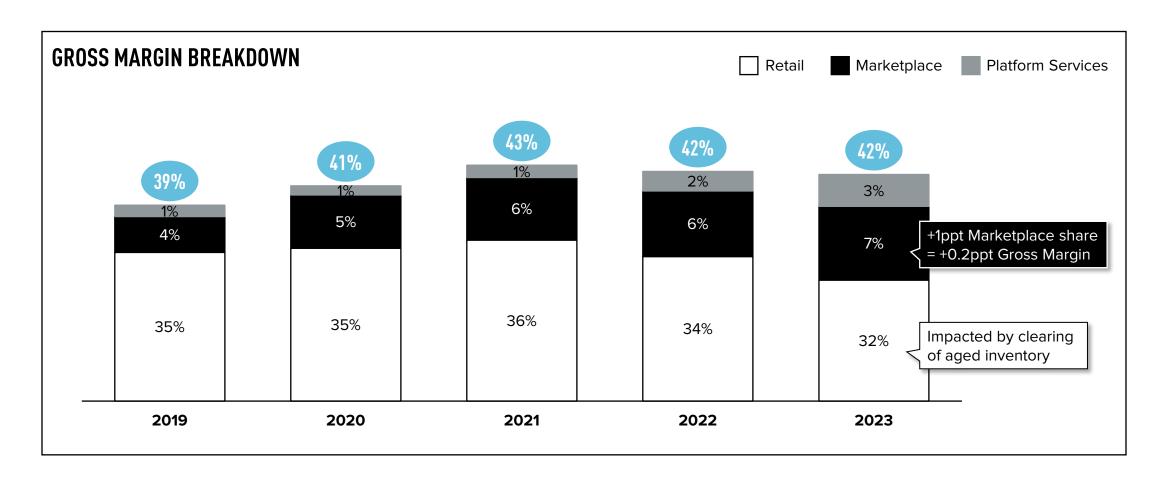
Deliver scale benefits from our overhead footprint and infrastructure as we grow



Drive the flywheel and continue to innovate with select strategic investments

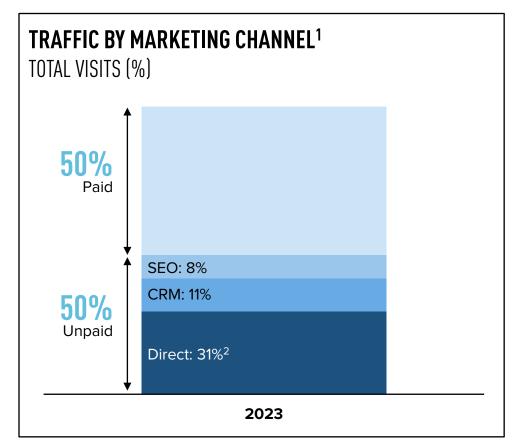


# MARKETPLACE & PLATFORM SERVICES DRIVE GROSS MARGIN EXPANSION





# TARGETED MARKETING CAPABILITIES FOR SUSTAINABLE CUSTOMER ACQUISITION



#### (1) Traffic is defined as the total number of visits on any GFG platform (app, mobile site and desktop).

#### **2023 CUSTOMER ACTIVITY TRENDS**

#### **CUSTOMER BEHAVIOUR**

- Higher AOV increased customer lifetime value, payback remained stable yoy
- Orders decreased primarily due to lower conversion rate and some traffic decline

#### MARKETING APPROACH

- Reduced marketing spend and maintained customer acquisition discipline
- Prioritised customer retention initiatives to lower customer acquisition payback periods and boost loyalty

#### COHORTS

- 85% of FY2023 NMV from existing customers
- COVID cohort is the largest and saw the highest level of churn
- Well-established cohort behaviour in years after acquisition



<sup>(2)</sup> Includes direct traffic to our website and apps and other unpaid traffic.

# IMPLEMENTING EFFICIENCY MEASURES TO IMPROVE OPERATING COST LEVERAGE

#### **COST ACTIONS FOCUS**

COSTS % OF NMV	2020	2021	2022	2023	△22-23
FULFILMENT	14.8%	15.3%	15.9%	15.8%	(0.2)ppt
MARKETING	6.9%	7.5%	6.8%	6.8%	(0.0)ppt
TECH & ADMIN <sup>1</sup>	11.7%	10.7%	12.3%	14.2%	1.9ppt
NMV \( \triangle YOY^2 \)	22.0%	20.3%	(0.7)%	(14.2)%	

<sup>(1)</sup> Admin costs exclude share-based payments.

<sup>(2)</sup> Constant currency growth rate.

## STREAMLINED OUR COST BASE TO ALIGN WITH CURRENT DEMAND

#### COST ACTIONS FOCUS

COSTS (€M)	2020	2021	2022	2023	△22-23	
FULFILMENT	183	224	248	202	(46)	 
MARKETING	85	110	106	87	(19)	Impacted by votanic
TECH & ADMIN <sup>1</sup>	144	157	190	181	(9)	
TECH CAPEX & CASH LEASES <sup>2</sup>	26	35	51	43	(8)	Half driven by
TOTAL COST BASE	437	526	595	513	(82)	Half driven by cost actions
	COS	T BASE △ YOY³	5.6%	(10.7)%		
		NMV $\triangle$ YOY <sup>3</sup>	(0.7)%	(14.2)%		

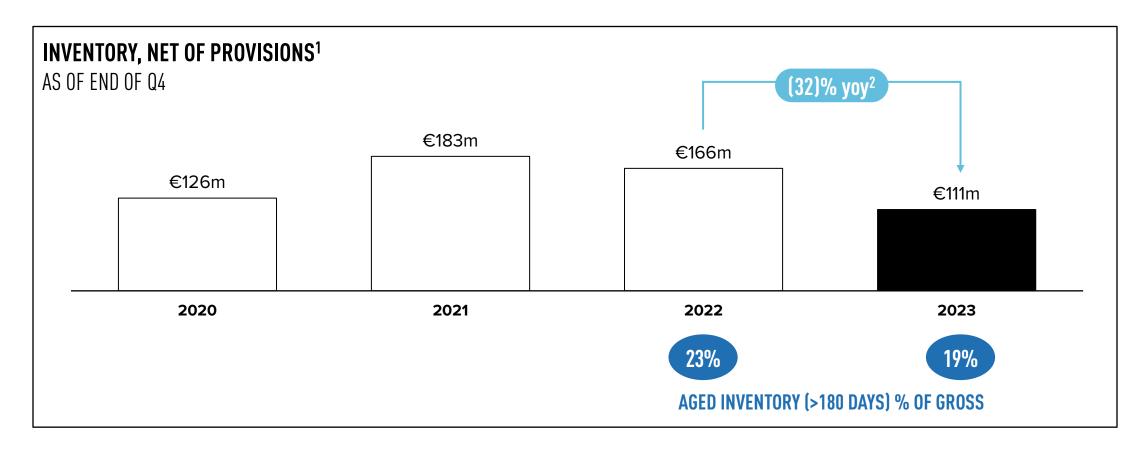
<sup>(1)</sup> Admin costs exclude share-based payments.



<sup>(2)</sup> Cash leases represents cash lease payments net of sublease income.

<sup>(3)</sup> Constant currency growth rate.

# DISCIPLINED INVENTORY MANAGEMENT AS WE PRIORITISE CASH FLOW



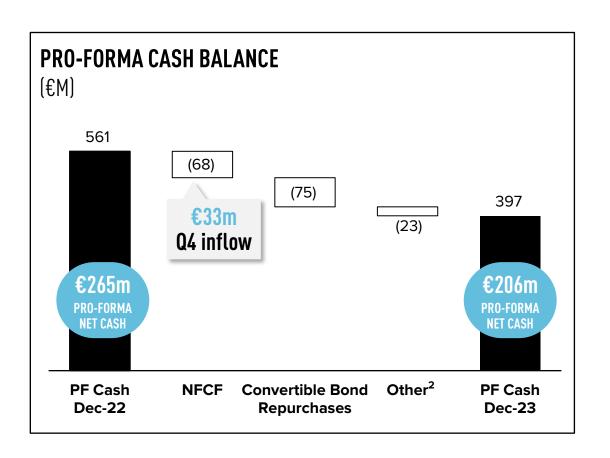
<sup>(1)</sup> Inventory excludes CIS and Argentina balances.



<sup>(2)</sup> Constant currency growth rate.

# STRONG CASH POSITION WITH COST ACTIONS & WORKING CAPITAL DRIVING YOY IMPROVEMENTS

(€M)		<b>2022</b> <sup>1</sup>	2023
	Adj. EBITDA	(42)	(58)
FUNDING	Cash Lease Costs	(20)	(20)
OPERATIONS	Working Capital	5	48
	TOTAL	(57)	(30)
	Tech Capex	(31)	(24)
CAPEX	PP&E Capex	(11)	(4)
	TOTAL	(42)	(28)
Other NFCF		(14)	(10)
NORMALISED FREE	CASH FLOW <sup>2</sup> ("NFCF")	(113)	(68)



<sup>2)</sup> Normalised Free Cash Flow ("NFCF") represents operating cash flows excluding discontinued operations, exceptional items, changes in factoring principal, interest and tax on investment income and convertible bond interest. The excluded cash flows are represented as Other.



<sup>(1) 2022</sup> NFCF is restated to exclude Argentina and non-operating interest income.

# OUR PATH TO POSITIVE ADJ. EBITDA AND BREAKEVEN NORMALISED FREE CASH FLOW

PLATFORM TRANSITION

**MARKETPLACE** share of NMV

FULFILLED BY GFG &

**CROSS-DOCKING** ~50%

~45%

share of Marketplace shipped items

PLATFORM SERVICES 5-10%

share of Revenue

**MARGIN IMPROVED** 

**GROSS PROFIT** 

% of Revenue

~47%

ONGOING COST EFFICIENCY

ADJ. EBITDA

% of Revenue

~6%

**CAPITAL EFFICIENCY** 

**CAPEX** 

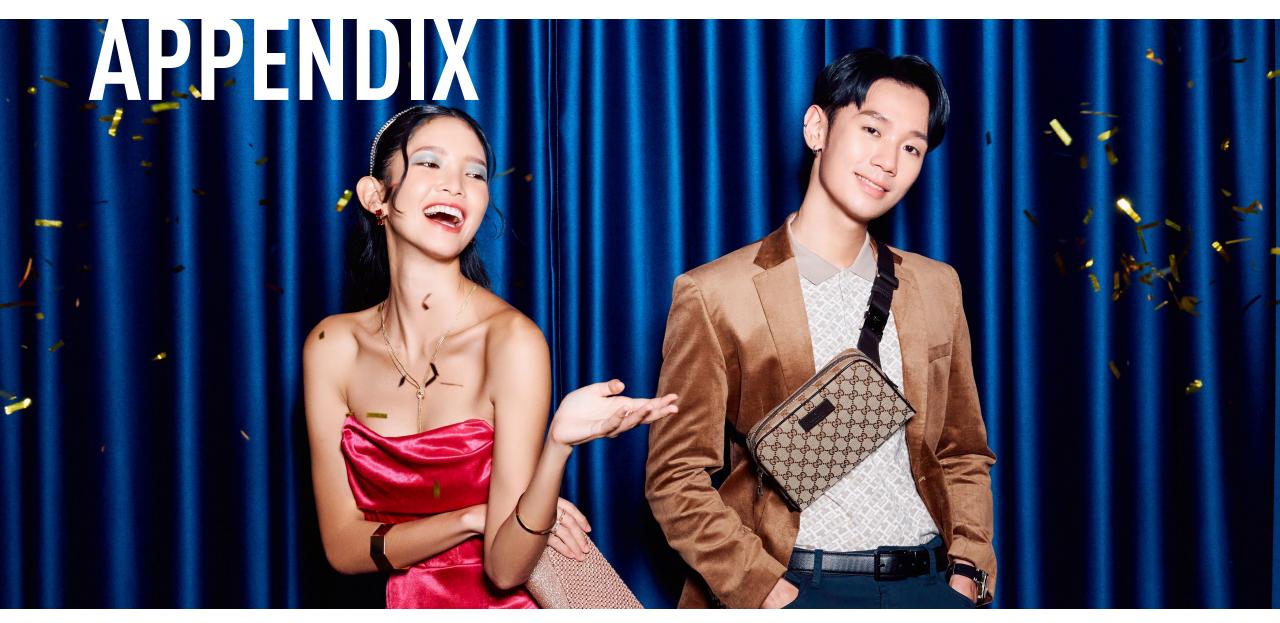
% of Revenue

~3%

**NEUTRAL WORKING CAPITAL** 

**LEASES** Stable





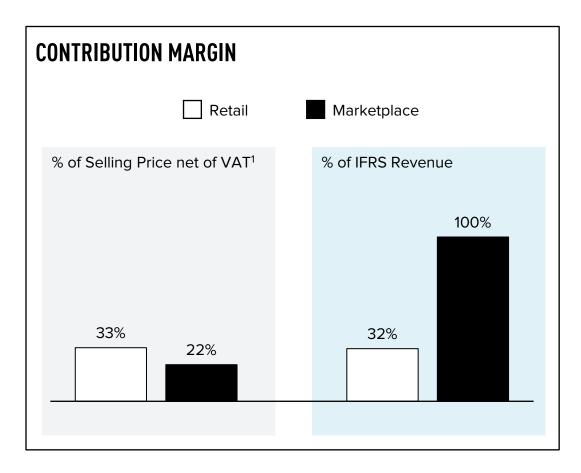


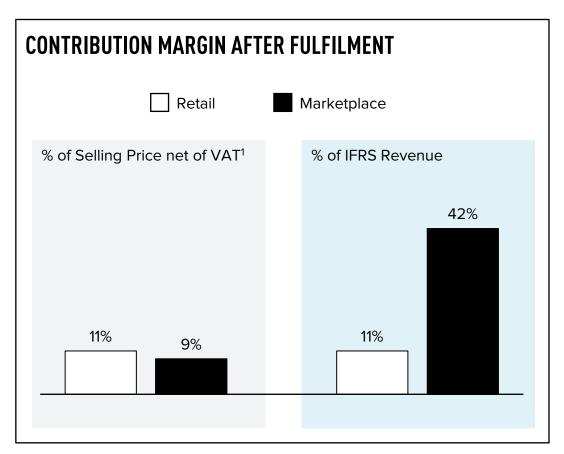
## **OVERVIEW OF GFG'S BUSINESS MODELS**

	RETAIL	MARKETPLACE	PLATFORM SERVICES
Revenue Recognition	Product value sold	% commission of product value sold	Service fees
COGS	Intake & freight costs	None	Variable fulfilment costs for single stock solution offering
Inventory Owner	GFG	Brand	Brand (for Operations by GFG)
Working Capital Impact	<ul> <li>Significant with inventory generally funded by payables</li> <li>Seasonal increases largely funded by working capital facilities</li> </ul>	<ul> <li>Light with no inventory impact</li> <li>No additional working capital required to scale</li> </ul>	Same dynamics as Marketplace
Fulfilment Assets Capital	Required	Leverages same assets as Retail	<b>↓</b>
Strengths	<ul> <li>Higher reported Revenue</li> <li>Retain substantial control over pricing, volume and customer service</li> </ul>	<ul> <li>Higher Gross Margin</li> <li>Access to larger brand inventory gives ability to grow much faster than Retail</li> </ul>	<ul> <li>Higher Gross Margin</li> <li>Creates incremental revenue streams and drives stronger brand and customer relationships</li> </ul>



# RETAIL AND MARKETPLACE HAVE SIMILAR UNDERLYING MARGINS BUT VERY DIFFERENT IFRS PRESENTATIONS





<sup>(1)</sup> Marketplace Margin as % of Selling Price net of VAT, also referred to as Marketplace Commission, includes the fees relating to fulfilment services for sales on our platform by Marketplace brands.



## **FULFILMENT CENTRE CAPACITY**

REGION	COUNTRY	STORAGE UNIT CAPACITY (K)	AUTOMATION	OPENED / LAST EXPANDED
	Brazil	7,100	High	Sep-21
LATAM	Chile	800	Low	Jun-20
	Colombia	1,400	Low	Jul-20
	Indonesia	2,500	Low	Jul-20
SEA	Malaysia	7,000	Low	Dec-22
	Philippines	1,600	Low	Sep-20
ANZ	Australia	6,100	Medium	Dec-22
TOTAL		26,500		



## **GROUP KEY FIGURES**

	Q1/22	Q2/22	Q3/22	Q4/22	Q1/23	Q2/23	Q3/23	Q4/23	H1/22	H1/23	FY/22	FY/23
Key Financial Metrics (€m)												
NMV	315.4	416.1	379.5	442.8	293.3	332.7	283.9	369.3	731.4	626.0	1,553.6	1,279.3
% Constant Currency Growth yoy	7.8%	(2.1)%	1.6%	(6.4)%	(7.1)%	(15.3)%	(19.4)%	(14.0)%	2.1%	(11.7)%	(0.7)%	(14.2)%
Revenue	216.1	284.3	266.0	302.8	193.6	216.7	184.5	243.1	500.4	410.4	1,069.2	838.0
% Constant Currency Growth yoy	5.3%	0.3%	6.2%	(8.3)%	(10.3)%	(19.0)%	(25.0)%	(16.8)%	2.5%	(15.2)%	(0.0)%	(18.0)%
Gross Profit	92.0	122.7	108.6	129.4	79.4	89.8	77.7	105.9	214.7	169.2	452.7	352.9
% of Revenue	42.6%	43.1%	40.8%	42.7%	41.0%	41.5%	42.1%	43.6%	42.9%	41.2%	42.3%	42.1%
EBIT	(28.6)	(63.4)	(32.8)	(22.4)	(38.4)	(35.6)	(34.6)	(70.0)	(92.1)	(73.9)	(147.3)	(178.5)
% of Revenue	13.3%	22.3%	12.3%	7.4%	19.8%	16.4%	18.7%	28.8%	18.4%	18.0%	13.8%	21.3%
Adjusted EBITDA	(15.8)	(4.9)	(16.0)	(5.7)	(23.4)	(17.5)	(17.8)	0.5	(20.7)	(40.9)	(42.3)	(58.3)
% of Revenue	(7.3)%	(1.7)%	(6.0)%	(1.9)%	(12.1)%	(8.1)%	(9.7)%	0.2%	(4.1)%	(10.0)%	(4.0)%	(6.9)%
Key Cash Metrics (€m)												
Pro-Forma Cash <sup>1</sup>	551.5	500.1	455.4	561.4	488.5	466.7	350.1	396.5	500.1	466.7	561.4	396.5
Pro-Forma Net Cash <sup>1</sup>	154.1	199.9	157.1	264.5	189.9	173.2	158.0	206.3	199.9	173.2	264.5	206.3
Normalised Free Cash Flow	(72.7)	(12.0)	(55.8)	27.2	(62.1)	(4.8)	(33.5)	32.6	(85.9)	(72.7)	(113.3)	(67.7)
Cash Capital Expenditure	10.8	10.4	12.1	9.1	7.3	6.7	7.6	6.9	21.3	14.0	42.5	28.5
Key Performance Indicators												
Number of Orders (m)	6.1	7.3	6.3	7.4	5.0	5.3	4.6	5.9	13.4	10.2	27.0	20.8
% Growth yoy	(5.4)%	(16.7)%	(14.1)%	(17.1)%	(18.8)%	(27.7)%	(26.0)%	(19.5)%	(11.9)%	(23.7)%	(13.9)%	(23.1)%
Average Order Value (€)	51.7	57.0	60.6	59.9	59.2	63.1	61.4	62.1	54.6	61.2	57.5	61.5
% Constant Currency Growth yoy	14.0%	17.6%	18.2%	12.8%	14.4%	17.2%	9.0%	6.9%	15.9%	15.7%	15.4%	11.6%
Key Performance Indicators LTM												
Active Customers (m)	12.5	11.9	11.4	10.8	10.3	9.7	9.2	8.8	11.9	9.7	10.8	8.8
% Growth yoy	0.0%	(7.0)%	(10.9)%	(16.0)%	(17.2)%	(18.5)%	(19.1)%	(18.6)%	(7.0)%	(18.5)%	(16.0)%	(18.6)%
Order Frequency (x)	2.5	2.5	2.5	2.5	2.5	2.5	2.4	2.4	2.5	2.5	2.5	2.4
% Growth yoy	3.6%	0.0%	0.4%	2.5%	0.7%	(1.0)%	(3.8)%	(5.5)%	0.0%	(1.0)%	2.5%	(5.5)%

More detail available in our Financial Excel Pack on our website

<sup>(1)</sup> Pro-Forma Cash includes cash and cash equivalents from the CIS business up until its divestment from the Group on 12 December 2022 and from the Argentina business as its balances remained within the Group following the close of operations in 2023.



## **SEGMENT KEY FIGURES**

	Q1/22	Q2/22	Q3/22	Q4/22	Q1/23	Q2/23	Q3/23	Q4/23	H1/22	H1/23	FY/22	FY/23
NMV (€m)												
LATAM <sup>1</sup>	98.0	143.0	114.8	139.6	84.3	109.2	89.2	125.1	241.0	193.5	495.3	407.8
% Constant Currency Growth yoy	(7.7)%	(17.0)%	(15.1)%	(12.7)%	(15.8)%	(21.5)%	(22.5)%	(12.4)%	(13.3)%	(19.1)%	(13.5)%	(17.9)%
SEA	94.1	106.7	92.6	118.5	87.8	84.8	70.6	92.6	200.9	172.6	411.9	335.8
% Constant Currency Growth yoy	5.1%	(6.2)%	(7.6)%	(8.3)%	(6.9)%	(16.9)%	(17.3)%	(18.0)%	(1.2)%	(12.2)%	(4.8)%	(15.0)%
ANZ	123.2	166.3	172.2	184.7	121.3	138.7	124.2	151.6	289.5	260.0	646.4	535.7
% Constant Currency Growth yoy	27.7%	19.1%	24.7%	0.1%	(0.2)%	(9.0)%	(18.4)%	(12.6)%	22.7%	(5.2)%	15.5%	(10.8)%
Revenue (€m)												
LATAM <sup>1</sup>	62.1	88.2	75.4	90.7	51.4	64.7	56.3	78.1	150.3	116.1	316.4	250.5
% Constant Currency Growth yoy	(6.0)%	(11.8)%	(9.0)%	(12.7)%	(19.1)%	(24.4)%	(25.4)%	(15.8)%	(9.4)%	(22.1)%	(10.3)%	(21.1)%
SEA	64.8	73.7	62.9	78.3	56.9	54.5	41.9	59.3	138.5	111.3	279.6	212.4
% Constant Currency Growth yoy	(3.8)%	(8.1)%	(9.3)%	(14.2)%	(12.1)%	(23.0)%	(28.1)%	(20.8)%	(6.1)%	(17.9)%	(9.2)%	(20.9)%
ANZ	89.5	122.9	128.3	134.1	85.9	98.2	87.1	106.7	212.4	184.1	474.7	378.0
% Constant Currency Growth yoy	24.6%	18.3%	30.2%	(1.0)%	(2.7)%	(12.8)%	(23.1)%	(15.2)%	20.9%	(8.5)%	15.7%	(14.3)%
Gross Profit (€m)												
LATAM <sup>1</sup>	26.7	40.2	30.4	36.4	21.0	29.0	22.9	31.7	66.9	49.9	133.8	104.6
% Margin of Revenue	43.0%	45.6%	40.4%	40.2%	40.8%	44.7%	40.7%	40.6%	44.5%	43.0%	42.3%	41.8%
SEA	23.9	27.6	24.2	33.0	22.5	22.9	17.1	25.7	51.5	45.4	108.7	88.2
% Margin of Revenue	36.9%	37.4%	38.5%	42.2%	39.6%	42.0%	40.8%	43.3%	37.2%	40.8%	38.9%	41.5%
ANZ	41.8	55.3	54.5	60.2	36.4	38.7	38.5	49.6	97.1	75.1	211.8	163.2
% Margin of Revenue	46.6%	45.0%	42.5%	44.9%	42.4%	39.4%	44.2%	46.4%	45.7%	40.8%	44.6%	43.2%
Active Customers (m)												
LATAM <sup>1</sup>	6.9	6.5	6.1	5.7	5.4	5.0	4.7	4.4	6.5	5.0	5.7	4.4
% Growth yoy	(6.9)%	(13.4)%	(17.1)%	(20.1)%	(21.8)%	(23.2)%	(23.7)%	(24.1)%	(13.4)%	(23.2)%	(20.1)%	(24.1)%
SEA	3.5	3.3	3.2	2.9	2.8	2.6	2.5	2.4	3.3	2.6	2.9	2.4
% Growth yoy	6.1%	(5.1)%	(10.6)%	(20.9)%	(21.1)%	(22.0)%	(20.9)%	(16.6)%	(5.1)%	(22.0)%	(20.9)%	(16.6)%
ANZ	2.0	2.1	2.1	2.1	2.1	2.1	2.0	2.0	2.1	2.1	2.1	2.0
% Growth yoy	18.3%	15.9%	12.8%	7.9%	5.3%	1.7%	(3.0)%	(6.3)%	15.9%	1.7%	7.9%	(6.3)%

<sup>(1)</sup> LATAM figures exclude Argentina.



## **NMV MIX BY REGION**

Based on 2023 NMV	GROUP	LATAM	SEA	ANZ
Category				
Apparel	34%	22%	28%	46%
Footwear	13%	18%	10%	11%
Sport	26%	36%	28%	18%
Accessories	13%	8%	20%	13%
Other	14%	16%	14%	12%
Business Model				
Marketplace % of NMV	38%	38%	50%	31%
Retail % of NMV	62%	62%	50%	69%
Platform Services % of Revenue	4%	2%	12%	2%
Brand Segment				
Mainstream	26%	42%	22%	19%
Premium	18%	4%	17%	27%
Lifestyle	19%	19%	20%	19%
Trend	15%	11%	13%	18%
Sport	22%	24%	28%	17%
Brand Type				
Global	55%	42%	75%	51%
Local	39%	57%	23%	37%
Own	6%	1%	2%	12%

Note: NMV mix represents % of FY2023 NMV excluding VAT / GST and delivery fees except for Marketplace and Retail. Business model NMV mix includes VAT / GST and delivery fees.



## **ISSUED SHARE CAPITAL**

SHARE INFORMATION	
Type of Share	Common shares in dematerialised form with a nominal value of €0.01
Stock Exchange	Frankfurt Stock Exchange
Market Segment	Regulated Market (Prime Standard)
Shares Outstanding Excluding own shares held by the Company <sup>1</sup>	223,504,284

EMPLOYEE SHARE OPTION PROGRAMME					
WEIGHTED AVERAGE EXERCISE PRICE	OUTSTANDING CALL OPTIONS <sup>2</sup>				
€0.01	170,132				
€5.99	2,451,892				
€9.46	1,236,508				
€30.87	212,111				
Total	4,070,643				

LONG-TERM INCENTIVE PLAN <sup>3</sup>	
Total awards at 31-Dec-23	9,846,167



<sup>(1)</sup> Based on 223,792,912 shares in issue, less 288,628 shares held in treasury or in trust for GFG. Issued share capital as of 31 December 2023.

<sup>(2)</sup> Based on number of employee stock options outstanding as of 31 December 2023, assuming all awards are settled via issuance of GFG shares.

<sup>(3)</sup> A maximum of 27,283,529 shares are authorised to be awarded under the Long-Term Incentive Plan. A total of 8,086,766 shares have been issued under the 2019 and 2021 share plan.

## **CONVERTIBLE BONDS DUE 2028**

PRICING TERMS:	MARCH 2021
Outstanding Issue Size	€375.0m
Status	Senior Unsecured
Maturity	7 Years
Bondholder Put	15 March 2026
Issuer Call	After Year 4 at 130% Trigger
Reference Share Price	€12.60
Denomination	€100,000 per bond ("Principal Amount")
Issue Price	100% of the Principal Amount
Redemption Price	100% of the Principal Amount
Yield to Maturity	1.25%
Coupon	1.25%
<b>Conversion Premium</b>	42.5%
<b>Conversion Price</b>	€17.9550
Underlying Shares (m) <sup>1</sup>	9,930,382
Underlying Shares (% ISC) <sup>2</sup>	4.44%

REPURCHASES:	APRIL 2022	AUGUST 2023
Outstanding Issue Size	€279.9m	€178.3m
Amount Repurchased	€95.1m	€101.6m
as % of Outstanding Principal	25%	36%
Purchase Price	€78,000 per bond	€73,000 per bond
Process	modified Dutch auction	€74.6m via bilateral purchase
		€27.0m via modified Dutch auction



<sup>(1)</sup> Assumes no adjustments are made to the conversion price based on the terms and conditions of the convertible bond. The maximum potential shares to be issued is approximately 29,761,905 shares.

<sup>(2)</sup> Based on issued share capital as of 31 December 2023.

### **GROUP TAX LOSS CARRY FORWARDS AS AT FY 2023**

€M		DEC-23	TIME LIMIT TO CARRY FORWARD
OPERATING ENTITIES	LATAM	323	Predominantly Brazil (indefinitely)
	SEA	203	Majority in Singapore (indefinitely) and Malaysia (10 years)
By regional segment	ANZ	91	Indefinitely
	TOTAL	617	
HOLDING ENTITIES	Luxembourg	3,264	Pre-2017: Indefinitely, Post: 17 years
	Germany	60	Indefinitely
	TOTAL	3,324	
GROUP TOTAL TAX LOSS CARRY FORWARDS		3,941	

- Can be carried forward and offset against future taxable income subject to local tax rules and limitations
- Brazil is the only country with a specific restriction

   brought forward tax losses can only be offset
   against 30% of taxable income per year
- Tax authorities in the countries we operate could challenge these tax losses significantly, reducing their availability in future periods
- Luxembourg tax losses mainly relate to those recognised in the Luxembourg parent company pre-IPO
- To use future Luxembourg tax losses, they need to be certain post review by the tax authority and then Lux operational income is needed
- Given the holding entities have no operational business and limited income in Luxembourg, GFG unlikely to have options for utilisation

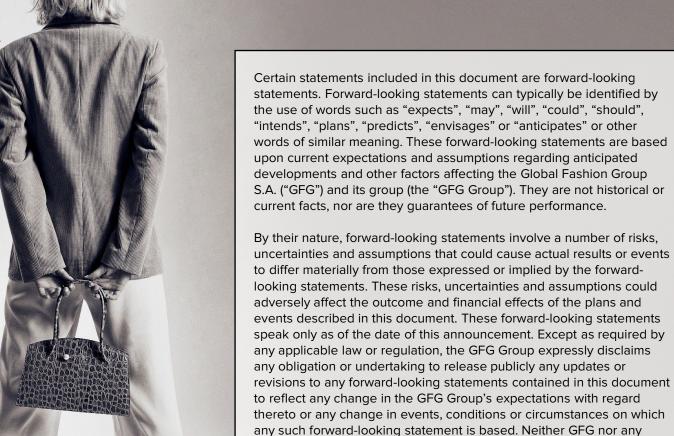


## **KPI DEFINITIONS**

ACTIVE CUSTOMERS	Number of customers who purchased at least one item after cancellations, rejections and returns in the last twelve months
ADJUSTED EBITDA	EBITDA adjusted for share-based payment expenses, impairment of goodwill and other non-financial assets, Group recharges, one-off consulting income, changes to estimates for prior years tax, one-off payroll and office closure costs
AVERAGE ORDER VALUE ("AOV")	Net Merchandise Value per Order
NET MERCHANDISE VALUE ("NMV")	Value of goods sold including value-added tax ("VAT") / goods and services tax ("GST") and delivery fees, after actual or provisioned rejections and returns
NORMALISED FREE CASH FLOW ("NFCF")	Represents operating cash flows excluding discontinued operations, exceptional items, changes in factoring principal, interest and tax on investment income and convertible bond interest
ORDERS	Number of Orders placed by customers after cancellations, rejections and returns
ORDER FREQUENCY	Average number of Orders per customer per year (calculated as the last twelve months' orders divided by Active Customers)



DISCLAIMER





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expressed in this document or the underlying assumptions.