

#1 FASHION & LIFESTYLE DESTINATION IN LATAM, SEA & ANZ

> Q2 2023 RESULTS PRESENTATION 10 August 2023

## WEAK DEMAND IMPACTED VOLUMES AND PROFITABILITY IN Q2



Note: KPI definitions are included in the Appendix. (1) Constant currency growth rate.



# SEGMENT RESULTS & BUSINESS UPDATES



### **DELIVERING AGAINST OUR KEY PRIORITIES**



- Broad and relevant assortment
- Inspiring and seamless digital experience
- Fast and convenient delivery



### PARTNER OF CHOICE FOR BRANDS



- Unlocking complex markets
- Offering flexible business models
- Unrivalled platform services



- Climate action
- Circularity and conscious consumption
- Fair and ethical sourcing



### **IMPLEMENTING COST ACTIONS ACROSS OUR MARKETS**

### CAREFUL MANAGEMENT OF INVENTORY LEVELS

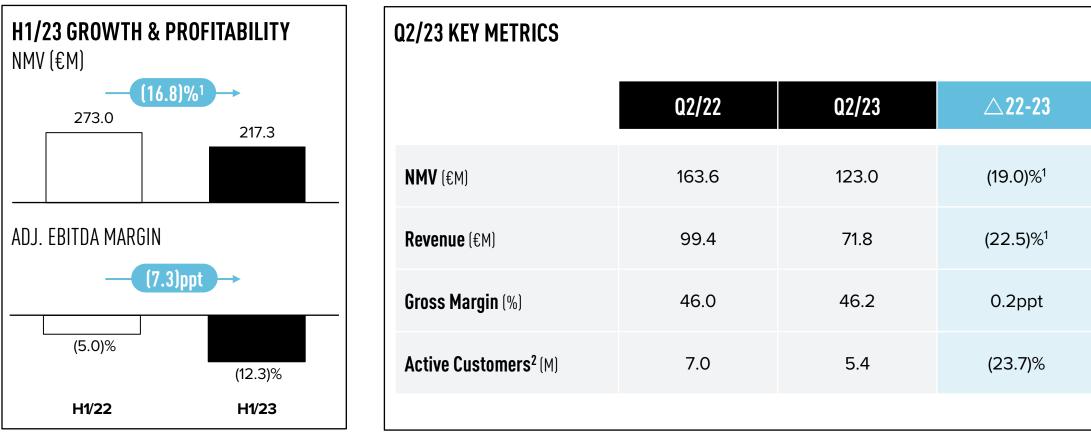
CUSTOMER ACQUISITION DISCIPLINE RESTRICT OVERHEAD & CAPITAL INVESTMENTS



### LATAM

### LATAM: EXECUTING OUR STRATEGY IN A CHALLENGING MACRO ENVIRONMENT

SEA



(1) Constant currency growth rate. Bars are a graphical representation of values on a constant currency basis.

(2) Active Customers is a rolling 12-month KPI.

#### 6 Q2 2023 RESULTS PRESENTATION

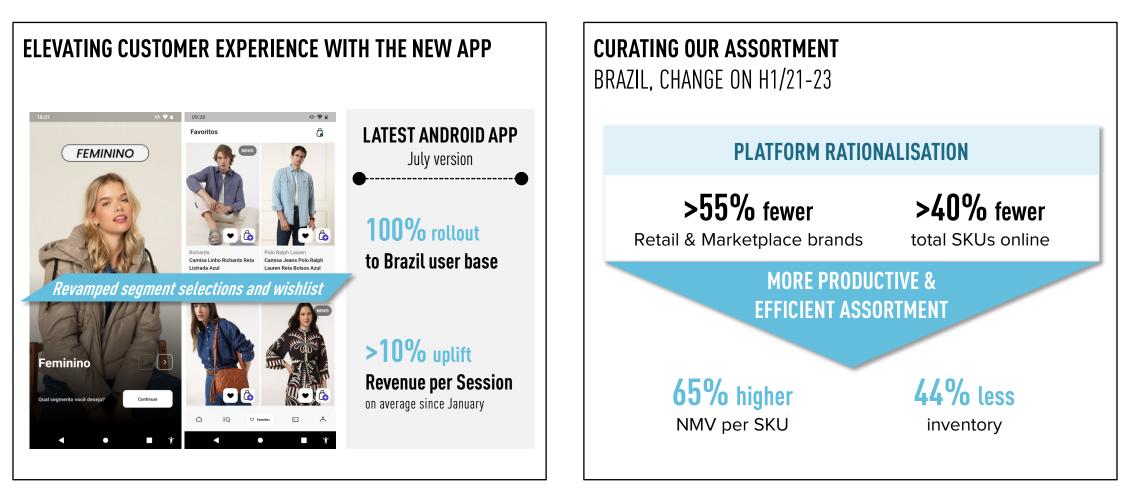


AN7

LATAM

## LATAM: NEW APP AND IMPROVED ASSORTMENT PRODUCTIVITY

SEA



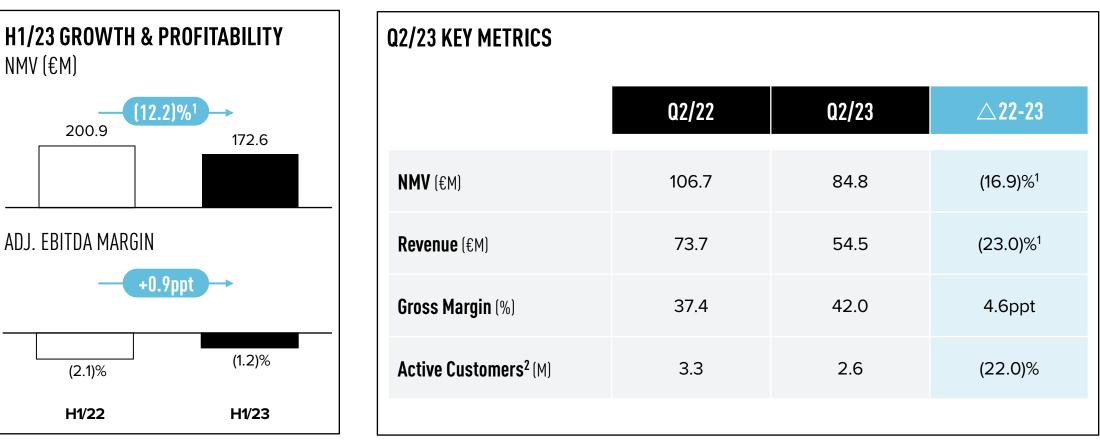


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SEA

## SEA: FOCUSING ON COST DISCIPLINE TO OFFSET FIXED COST DELEVERAGE

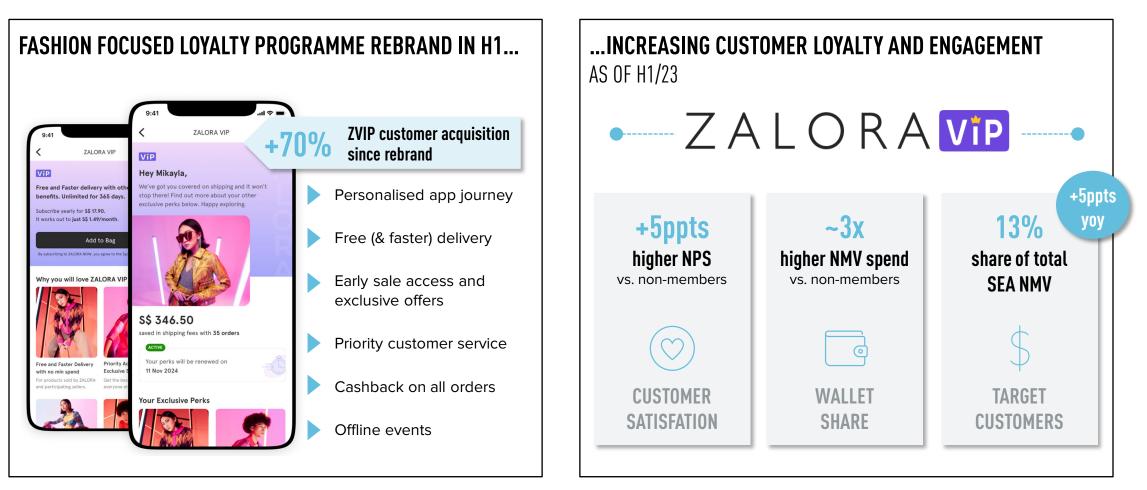


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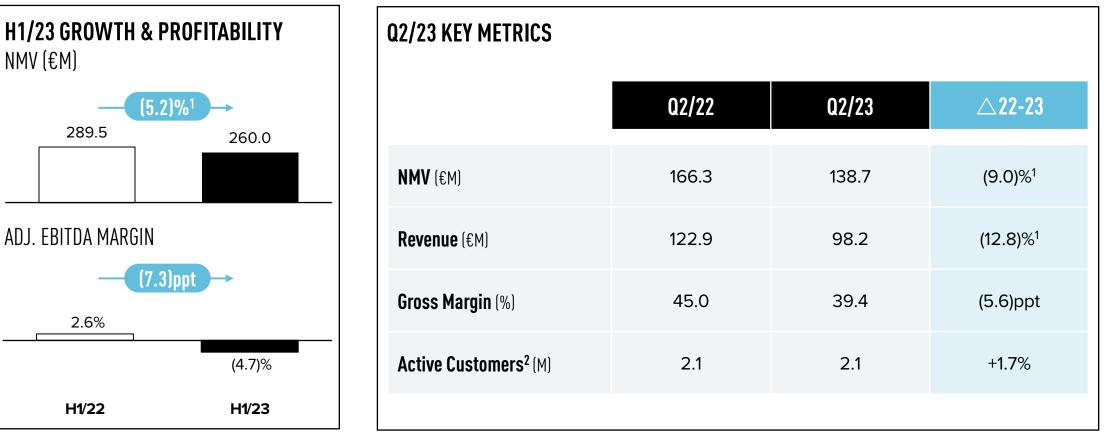


## SEA: TARGETING OUR MOST VALUABLE, CORE FASHION CUSTOMERS





## **ANZ: OPERATING IN A VERY DISCOUNT LED MARKET**

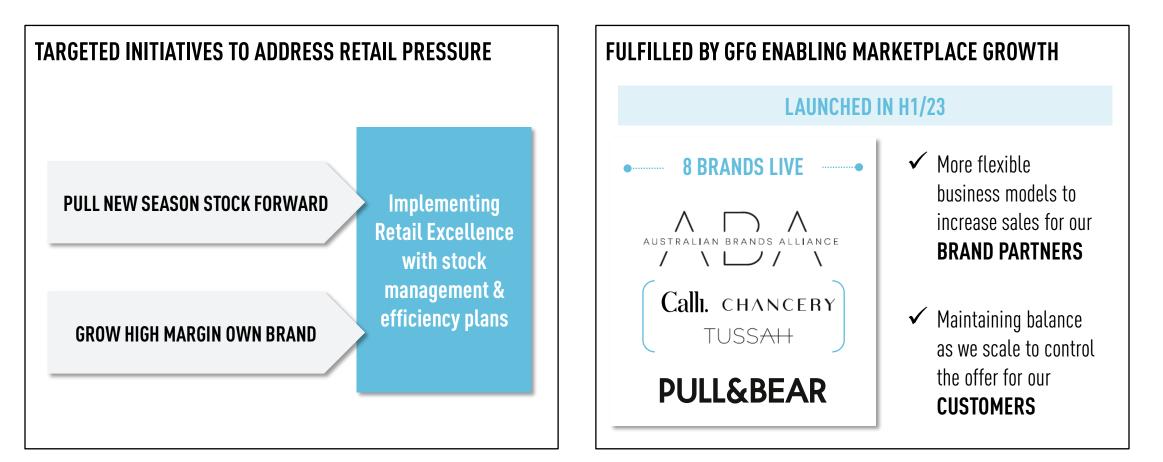


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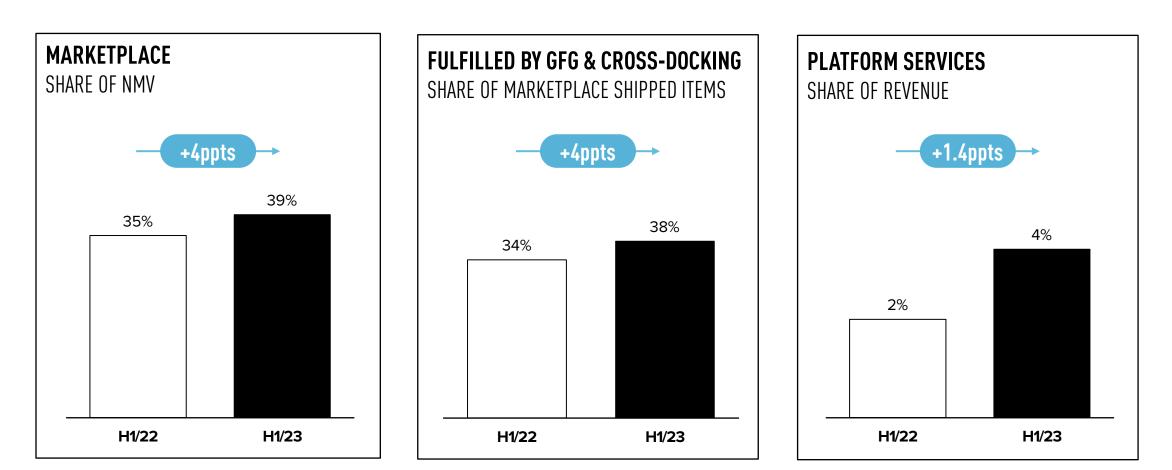


### ANZ: FOCUSING ON MARGIN RECOVERY WITH RETAIL DISCIPLINE AND PLATFORM ACCELERATION





## **OUR PROGRESS AS A PLATFORM BUSINESS**



Note: KPI definitions are included in the Appendix.



## **ENSURING OUR FUTURE IS PEOPLE & PLANET POSITIVE**



- Sustainability website and report live online
- Details GFG's sustainability agenda and how we plan to deliver on our six strategic objectives

### 2022 PROGRESS ON OUR 2030 GOALS

### 82%

of directly purchased and own brand packaging is made from recycled or compostable materials

91%

of waste is diverted from landfill

### 29%

absolute reduction in carbon emissions since 2019

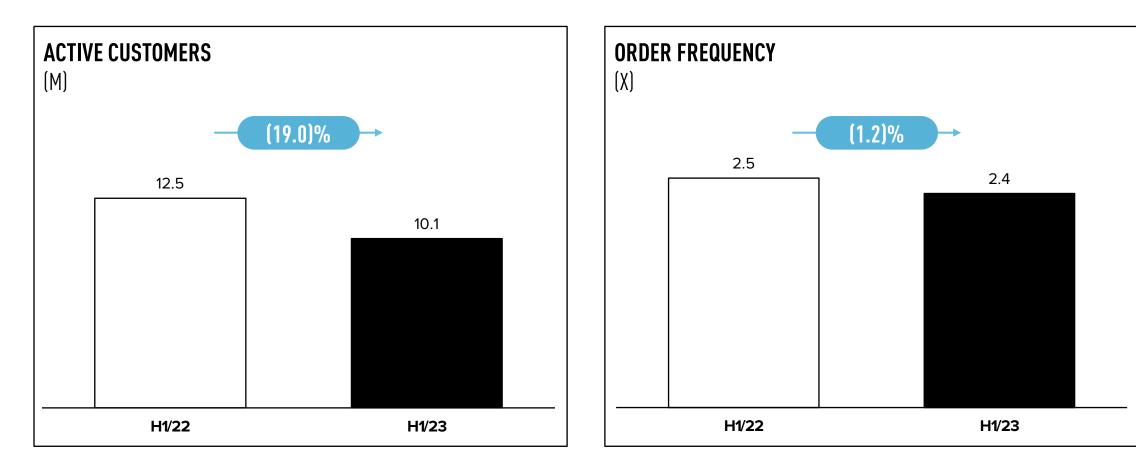




# GROUP RESULTS & GUIDANCE



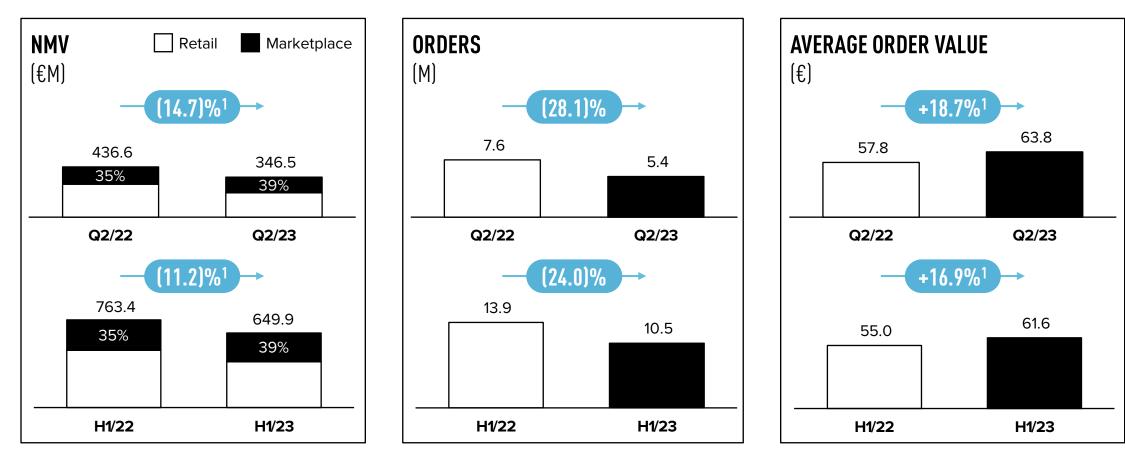
### MAINTAINING ORDER FREQUENCY AS ACTIVE CUSTOMERS REFLECT WEAKER DEMAND



Note: KPI definitions are included in the Appendix.



# LOWER VOLUMES PARTIALLY OFFSET BY ORDER VALUE IMPACTED BY INFLATION

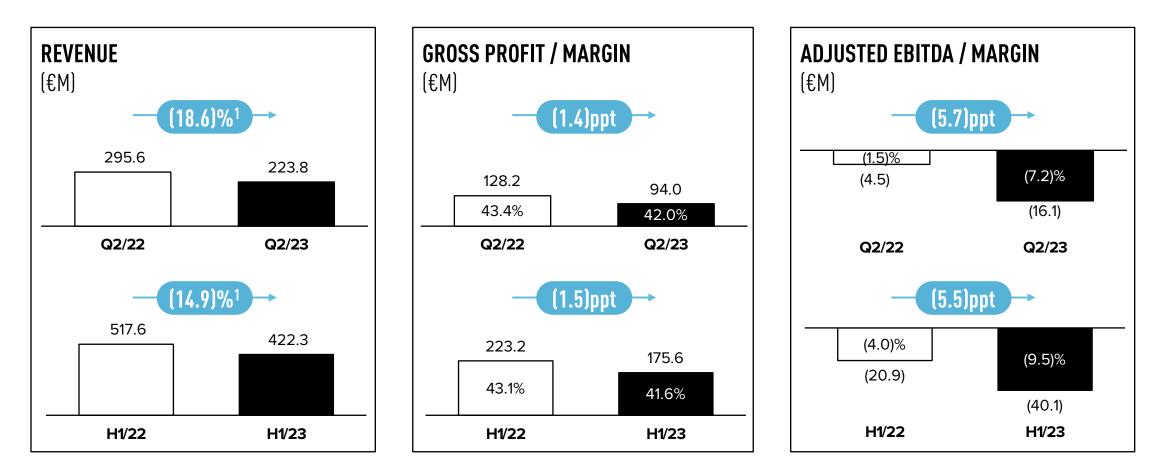


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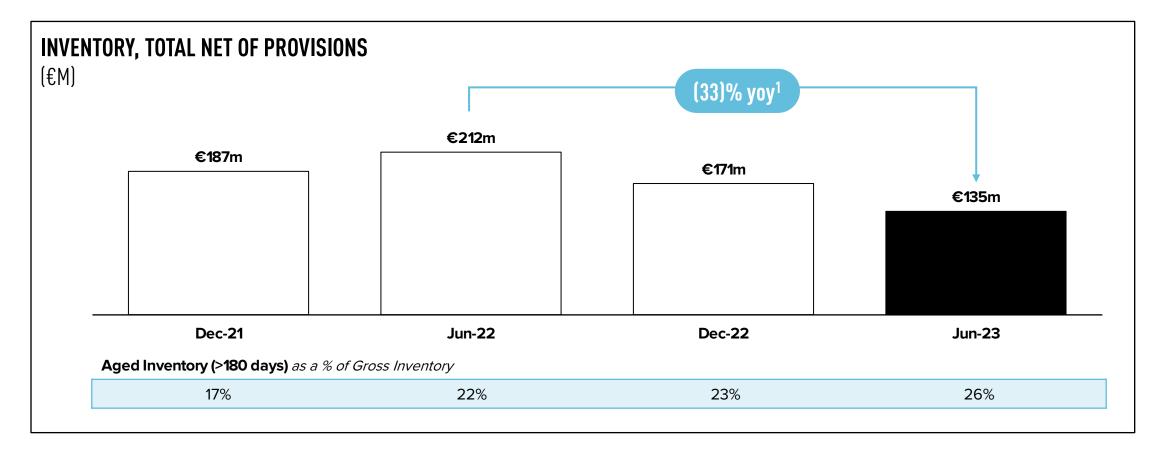
## MARGIN BENEFITS FROM PLATFORM TRANSITION OFFSET BY HIGHER DISCOUNTS AND FIXED COST DELEVERAGE



(1) Constant currency growth rate. Bars are a graphical representation of values on a constant currency basis.



# CAREFUL MANAGEMENT OF INVENTORY WITH H1 IMPACTED BY LOWER DEMAND



(1) Constant currency growth rate.



### APPLYING EFFICIENCY MEASURES TO ADDRESS CURRENT COST DELEVERAGE

COSTS % OF NMV <sup>1</sup>	H1/19	H1/20	H1/21	H1/22	H1/23	△19-23
FULFILMENT	17.0%	15.6%	15.6%	16.0%	16.1%	(0.9)ppt
MARKETING	8.0%	6.8%	8.0%	6.9%	6.5%	(1.5)ppt
TECH & ADMIN	13.5%	12.9%	10.7%	12.2%	14.7%	1.2ppt
NMV GROWTH YOY <sup>2</sup>	23.8%	11.0%	<b>36.9</b> %	2.2%	<b>(11.2)</b> %	38.8%

Excludes recurring and non-recurring costs including but not limited to share based payment charges, one off payroll and continuity incentives and one-off costs. Adjusted to exclude CIS business divested in 2022.
 Constant currency growth rate.



## WEAKER ADJ. EBITDA COMPENSATED BY WORKING CAPITAL IMPROVEMENTS AND CAPEX DISCIPLINE

M)		Q2/22	Q2/23	PRO-FORMA CASH BALANCE
	Adj. EBITDA	(4.5)	(16.1)	(€M)
FUNDING	Cash Lease Costs	(5.2)	(5.0)	
OPERATIONS	Working Capital	15.9	22.9	489
	TOTAL	6.2	1.8	(8) (14)
	Tech Capex	(8.2)	(5.9)	
CAPEX	PP&E Capex	(2.4)	(0.8)	
	TOTAL	(10.6)	(6.7)	€173m
)ther <sup>1</sup>		(4.3)	(2.8)	PRO-FORMA NET CASH
IORMALISED FREE		(8.7)	(7.7)	PF Cash Normalised FCF Other <sup>3</sup> Mar-23

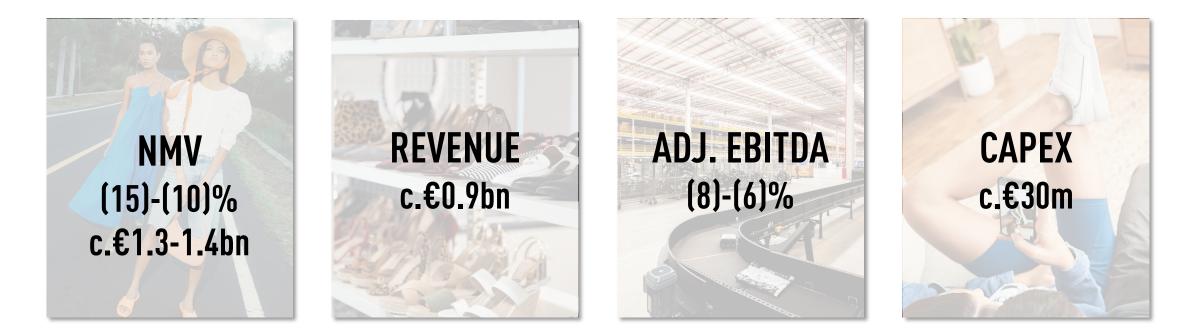
(1) Includes operating tax and interest cash flows.

(2) Cash flow before FX retranslation, factoring cash flows, change in provisions, change in restricted cash, external funding, interest income, convertible bond coupon payments, exceptional items and fair value movement on investment funds.

(3) Includes exceptional cash flows outside the ordinary course of business, changes in restricted cash, non-operational interest received, principal factoring repayments and net repayment of borrowings.



## **FY2023 GUIDANCE**



### LONGER TERM AMBITIONS:

### ADJ. EBITDA BREAKEVEN 2024 NORMALISED FREE CASH FLOW POSITIVE AT NMV OF €2.2 to 2.5bn

Note: At 30 June 2023 closing exchange rates.







# APPENDIX



## **FX SENSITIVITY**

			€M IMPACT ON:	
	<b>CURRENCY CHANGE</b>	NMV	REVENUE	ADJ. EBITDA
Q2/23 vs. Q2/22				
ARGENTINA (ARS)	(57.6)%	(18.7)	(3.0)	(1.4)
AUSTRALIA (AUD)	(8.3)%	(12.8)	(4.6)	0.2
BRAZIL (BRL)	(2.8)%	(2.2)	(2.4)	0.2
OTHER	(1.3)%	(4.9)	(2.7)	0.3
IMPACT ON Q2/23 AT Q2/22 FX RATES	(7.5)%	(38.5)	(12.7)	(0.7)
H1/23 vs. H1/22				
ARGENTINA (ARS)	(53.3)%	(27.2)	(7.1)	(0.9)
AUSTRALIA (AUD)	(5.3)%	(14.5)	(5.9)	0.2
BRAZIL (BRL)	0.2%	0.8	(0.6)	(0.2)
OTHER	(0.9)%	(6.0)	(3.3)	0.6
IMPACT ON H1/23 AT H1/22 FX RATES	(4.9)%	(46.9)	(16.9)	(0.3)



### **ISSUED SHARE CAPITAL**

### SHARE INFORMATION

Type of Share	Common shares in dematerialised form with a nominal value of €0.01
Stock Exchange	Frankfurt Stock Exchange
Market Segment	Regulated Market (Prime Standard)
<b>Shares Outstanding</b> (Excluding own shares held by the Company) <sup>1</sup>	223,504,284

### **EMPLOYEE SHARE OPTION PROGRAMME**

WEIGHTED AVERAGE EXERCISE PRICE	OUTSTANDING CALL OPTIONS $^2$				
€0.01	170,901				
€5.99	2,602,376				
€10.27	3,236,776				
€30.87	212,111				
Total	6,222,164				
LONG-TERM INCENTIVE PLAN <sup>3</sup>					

Total awards at 30-Jun-23

9,872,412

(1) Based on 223,792,912 shares in issue, less 288,628 shares held in treasury or in trust for GFG. Issued share capital as of 30 June 2023.

(2) Based on number of employee stock options outstanding as of 30 June 2023, assuming all awards are settled via issuance of GFG shares.

(3) A maximum of 27,283,529 shares are expected to be awarded under the Long-Term Incentive Plan. A total of 7,559,878 shares have been issued under the 2019 and 2021 share plan.

## **CONVERTIBLE BOND 2021**

### **PRICING TERMS**

Outstanding Issue Size in the Public Market	€279.9 million
Status	Senior Unsecured
Maturity	7 Years
Bondholder Put	15 March 2026
Issuer Call	After Year 4 at 130% Trigger
Reference Share Price	€12.60
Denomination	€100,000 per bond ("Principal Amount")
Issue Price	100% of the Principal Amount
Redemption Price	100% of the Principal Amount
Yield to Maturity	1.25%
Coupon	1.25%
Conversion Premium	42.5%
Conversion Price	€17.9550
Underlying Shares (m) <sup>1</sup>	15,588,972
Underlying Shares (% ISC) <sup>2</sup>	6.97%

### **CONVERTIBLE BOND REPURCHASE 2022**

- On 27 April 2022, the Group repurchased outstanding Convertible Bonds due 2028 via a modified Dutch auction procedure announced on 26 April 2022
- At the close, GFG agreed to purchase bonds representing EUR 95.1 million in aggregate principal amount (approximately 25% of the outstanding principal amount)
  - EUR 78,000 purchase price per EUR 100,000 nominal amount

(1) This number assumes no adjustments are made to the conversion price based on the terms and conditions of the bond. The maximum potential shares to be issued is approximately 29,761,905 shares.

(2) Issued share capital as of 30 June 2023.



## **GROUP TAX LOSS CARRY FORWARDS AS AT FY2022**

€M		DEC-22	TIME LIMIT TO CARRY FORWARD	<ul> <li>Can be carried forward and offset against future taxable income subject to local tax rules and limitations</li> </ul>
OPERATING	LATAM SEA	241 207	Predominantly Brazil (indefinitely) Majority in Singapore (indefinitely) and Malaysia (10 years)	<ul> <li>Brazil is the only country with a specific restriction – brought forward tax losses can only be offset against 30% of taxable income</li> </ul>
<b>ENTITIES</b> By regional segment	ANZ	73	Indefinitely	<ul> <li>Per year</li> <li>Tax authorities in the countries we operate could challenge these tax losses significantly,</li> </ul>
	TOTAL	521		reducing their availability in future periods
	Luxembourg	2,832	Pre-2017: Indefinitely, Post: 17 years	<ul> <li>Luxembourg tax losses relate to those recognised in the Luxembourg parent company</li> </ul>
HOLDING Entities	Germany	62	Indefinitely	pre-IPO
	Other	28	Indefinitely	To use future Luxembourg tax losses, they need to be certain post review by the tax
	TOTAL	2,922		authority and then Lux operational income is needed
GROUP TOTAL TAX LOSS CARRY FORWARDS		3,445		<ul> <li>Given the holding entities have no operational business and limited income in Lux, GFG unlikely to have options for utilisation</li> </ul>



## **KPI DEFINITIONS**

ACTIVE CUSTOMERS	Active Customers is defined as the number of customers who have purchased at least one item after cancellations, rejections and returns in the last twelve months
ADJUSTED EBITDA	Adjusted EBITDA is EBITDA adjusted for share-based payment (income) / expenses, Group recharges, IAS 29 Hyperinflation EBITDA impact and other one-off costs, including impairment of goodwill, one off payroll costs, continuity incentives and project costs and changes to estimates for prior years tax
AVERAGE ORDER VALUE	Average Order Value is defined as the Net Merchandise Value ("NMV") per order
NET MERCHANDISE VALUE	NMV is defined as the value of goods sold including value-added tax ("VAT") / goods and services tax ("GST") and delivery fees, after actual or provisioned rejections and returns
ORDERS	Orders are defined as the number of orders placed by customers after cancellations, rejections and returns
ORDER FREQUENCY	Order Frequency is defined as the average number of Orders per customer per year (calculated as the last twelve months' orders divided by Active Customers)



### **FINANCIAL CALENDAR – UPCOMING EVENTS**

DATE	EVENT	LOCATION
19 September 2023	Berenberg & Goldman Sachs 12th German Corporate Conference	Munich
20 September 2023	Baader Investment Conference	Munich
9 November 2023	Q3 2023 Results	Virtual
15-17 November 2023	Morgan Stanley European Technology, Media & Telecom Conference	Barcelona



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