## GROUP FINANCTALS



OFG

# QUARTERLY RECONCILIATION OF SEGMENT KPIS AND FINANCIALS (1/3) 

|  | Q1 19 | Q2 19 | Q3 19 | Q4 19 | FY 2019 | Q1 2020 | Q2 2020 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group - NMV (€m) | 340.8 | 449.4 | 433.8 | 553.8 | 1,777.8 | 372.1 | 488.3 |
| Constant currency growth ${ }^{1}$ | 22.0\% | 22.7\% | 24.1\% | 22.9\% | 23.0\% | 13.1\% | 22.8\% |
| LATAM | 109.6 | 148.6 | 135.2 | 164.3 | 557.8 | 106.8 | 146.1 |
| Constant currency growth ${ }^{1}$ | 18.4\% | 27.7\% | 16.9\% | 23.7\% | 21.9\% | 9.2\% | 26.8\% |
| CIS | 114.8 | 139.0 | 150.3 | 194.5 | 598.7 | 139.5 | 184.6 |
| Constant currency growth ${ }^{1}$ | 23.5\% | 18.0\% | 30.8\% | 25.2\% | 24.4\% | 19.8\% | 45.2\% |
| SEA | 51.9 | 70.9 | 61.9 | 91.5 | 276.3 | 64.7 | 83.2 |
| Constant currency growth ${ }^{1}$ | 31.1\% | 27.3\% | 30.7\% | 36.2\% | 31.6\% | 21.1\% | 17.5\% |
| ANZ | 64.4 | 90.9 | 86.4 | 103.4 | 345.1 | 61.2 | 74.3 |
| Constant currency growth ${ }^{1}$ | 18.9\% | 18.2\% | 22.4\% | 9.3\% | 16.5\% | 0.0\% | (14.8)\% |
| Group - Revenue (€m) | 260.7 | 342.4 | 325.1 | 417.7 | 1,346.0 | 271.4 | 336.1 |
| Constant currency growth ${ }^{1}$ | 15.1\% | 16.5\% | 18.7\% | 17.7\% | 17.2\% | 8.1\% | 11.3\% |
| LATAM | 80.1 | 106.1 | 96.3 | 118.9 | 401.4 | 75.4 | 92.2 |
| Constant currency growth ${ }^{1}$ | 16.4\% | 24.5\% | 13.0\% | 19.3\% | 18.4\% | 6.8\% | 16.1\% |
| CIS | 86.1 | 104.8 | 110.7 | 141.3 | 442.9 | 97.3 | 122.1 |
| Constant currency growth ${ }^{1}$ | 13.0\% | 8.7\% | 22.8\% | 14.0\% | 14.5\% | 11.4\% | 27.2\% |
| SEA | 43.4 | 61.5 | 52.7 | 79.9 | 237.7 | 54.0 | 67.9 |
| Constant currency growth ${ }^{1}$ | 19.3\% | 22.1\% | 28.0\% | 42.9\% | 29.3\% | 22.5\% | 12.9\% |
| ANZ | 49.5 | 69.8 | 65.6 | 78.9 | 263.8 | 44.9 | 54.0 |
| Constant currency growth ${ }^{1}$ | 19.1\% | 14.8\% | 21.3\% | 6.3\% | 14.4\% | (4.7)\% | (19.3)\% |
| Group - Gross profit ( $¢$ ) | 98.1 | 141.3 | 131.5 | 168.9 | 539.8 | 110.1 | 143.5 |
| \% margin | 37.6\% | 41.3\% | 40.5\% | 40.4\% | 40.1\% | 40.6\% | 42.7\% |
| LATAM | 32.2 | 44.9 | 39.8 | 47.6 | 164.6 | 30.2 | 41.8 |
| \% margin | 40.2\% | 42.4\% | 41.4\% | 40.0\% | 41.0\% | 40.0\% | 45.3\% |
| CIS | 32.2 | 50.0 | 46.7 | 58.3 | 187.2 | 42.2 | 58.5 |
| \% margin | 37.4\% | 47.7\% | 42.2\% | 41.3\% | 42.3\% | 43.4\% | 47.9\% |
| SEA | 13.7 | 18.5 | 15.3 | 27.4 | 74.9 | 17.6 | 20.2 |
| \% margin | 31.6\% | 30.1\% | 29.1\% | 34.2\% | 31.5\% | 32.7\% | 29.7\% |
| ANZ | 22.2 | 29.9 | 31.1 | 37.1 | 120.2 | 20.4 | 23.4 |
| \% margin | 44.8\% | 42.8\% | 47.2\% | 47.0\% | 45.5\% | 45.4\% | 43.3\% |

(1) Constant currency growth: Growth rate is shown on a constant currency basis and therefore excludes the effect of foreign currency movements

2022020 Results Presentation

## QUARTERLY RECONCILIATION OF SEGMENT KPIS AND FINANCIALS (2/3)

|  | Q1 19 | Q2 19 | Q3 19 | Q4 19 | FY 2019 | Q1 2020 | Q2 2020 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group Active customers (m) | 11.5 | 12.0 | 12.4 | 13.1 | 13.1 | 13.3 | 14.6 |
| LATAM | 5.2 | 5.4 | 5.6 | 5.9 | 5.9 | 6.0 | 6.7 |
| CIS | 2.8 | 2.8 | 2.9 | 3.0 | 3.0 | 3.0 | 3.4 |
| SEA | 2.1 | 2.3 | 2.4 | 2.6 | 2.6 | 2.7 | 2.9 |
| ANZ | 1.5 | 1.5 | 1.6 | 1.6 | 1.6 | 1.6 | 1.6 |
| Group - NMV/Active Customer ( $\boldsymbol{\text { ¢ }}$ | 130.6 | 131.1 | 134.9 | 136.1 | 136.1 | 136.3 | 126.2 |
| Constant currency growth ${ }^{1}$ | 7.5\% | 7.1\% | 6.9\% | 5.1\% | 5.1\% | 3.9\% | (0.9)\% |
| LATAM | 95.3 | 95.2 | 96.6 | 94.5 | 94.5 | 92.3 | 81.9 |
| Constant currency growth ${ }^{1}$ | 2.4\% | 4.1\% | 3.9\% | 3.5\% | 3.5\% | 0.1\% | (5.1)\% |
| CIS | 174.2 | 179.1 | 188.5 | 201.7 | 201.7 | 206.8 | 196.8 |
| Constant currency growth ${ }^{1}$ | 7.7\% | 7.6\% | 9.9\% | 13.6\% | 13.6\% | 13.5\% | 8.5\% |
| SEA | 101.9 | 101.8 | 105.6 | 106.0 | 106.0 | 107.8 | 102.8 |
| Constant currency growth ${ }^{1}$ | 17.7\% | 13.5\% | 9.8\% | 2.7\% | 2.7\% | 1.3\% | (2.2)\% |
| ANZ | 214.1 | 214.7 | 216.0 | 217.1 | 217.1 | 217.8 | 207.5 |
| Constant currency growth ${ }^{1}$ | 5.8\% | 6.5\% | 6.6\% | 3.6\% | 3.6\% | 4.4\% | (0.4)\% |
| Group - Order frequency (m) | 2.6 | 2.6 | 2.6 | 2.6 | 2.6 | 2.6 | 2.5 |
| Pro-forma growth ${ }^{2}$ | 8.3\% | 8.8\% | 7.5\% | 5.1\% | 5.1\% | 2.7\% | (3.6)\% |
| Group - Number of orders (m) | 6.9 | 8.9 | 8.5 | 10.3 | 34.6 | 7.4 | 10.6 |
| Pro-forma growth ${ }^{2}$ | 26.8\% | 25.4\% | 20.8\% | 20.3\% | 23.0\% | 7.5\% | 18.8\% |
| Group - Average order value ( $¢$ ) | 49.7 | 50.5 | 50.8 | 53.6 | 51.3 | 50.5 | 46.1 |
| Constant currency growth ${ }^{1}$ | (3.8)\% | (2.2)\% | 2.8\% | 2.1\% | 0.0\% | 5.2\% | 3.3\% |

[^0](2) To ensure comparability between periods we have adjusted prior periods for acquisitions, disposals and corporate restructurings and adjustments for the impacts of hyperinflation

## QUARTERLY RECONCILIATION OF SEGMENT KPIS AND FINANCIALS (3/3)

|  | FY 2019 |
| :--- | ---: |
| Group Adjusted EBITDA (€m) | $\mathbf{( 3 7 . 1 )}$ |
| \% margin | $(2.8) \%$ |
| YoY change in \% margin (ppt) | 1.5 |
| LATAM | 6.1 |
| \% margin | $1.5 \%$ |
| YoY change in \% margin (ppt) | 1.5 |
| CIS | 4.3 |
| \% margin | $1.0 \%$ |
| YoY change in \% margin (ppt) | 4.7 |
| SEA | $(23.8)$ |
| \% margin | $(10.0) \%$ |
| YoY change in \% margin (ppt) | 12.8 |
| ANZ | 1.9 |
| \% margin | $0.7 \%$ |
| YoY change in \% margin (ppt) | 0.5 |

## FINANCIAL DEFINITIONS

rejections and returns in the last twelve months.

EBITDA is calculated as loss before interest and tax adjusted for depreciation of property, plant and
equipment and right-of-use assets, amortisation of intangible assets and impairment losses.

Adjusted EBITDA is calculated as loss before interest and tax adjusted for depreciation of property, plant and equipment and right-of-use assets, amortisation of intangible assets and impairment losses, and adjusted for share-based payment (income)/expenses as well as one-off fees related to the IPO. one-off tax adjustments, non-trading income and costs relating to the wind-down of Lost Ink Limited.


Net Merchandise Value ("NMV") is defined as the value of goods sold including value-added tax ("VAT")/
goods and services tax ("GST") and delivery fees, after actual or provisioned rejections and returns.

Order frequency is defined as the average number of orders per customer per year
(calculated as the last twelve month's orders divided by active customers).

Average order value is defined as the NMV per order.


[^0]:    (1) Constant currency growth: Growth rate is shown on a constant currency basis and therefore excludes the effect of foreign currency movements

